Summary Report - Excludes open-ended questions/responses

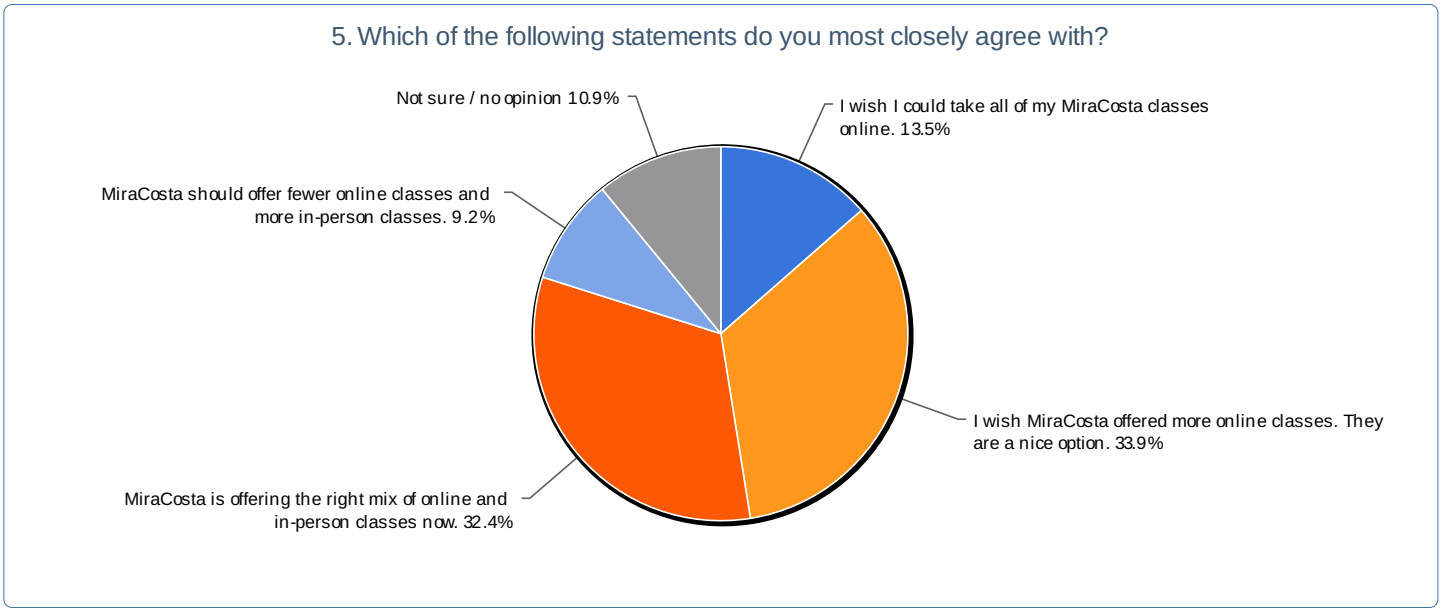
Survey: MiraCosta Online Student Survey, Spring 2012

1. The following reasons are sometimes given for taking online classes. For you personally, to what extent to do you agree or disagree?

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Responses
I get more out of online classes than in-person classes	9.1% 66	35.6% 259	38.6% 281	16.8% 122	728
Online classes are easier than in-person classes	10.5% 76	36.0% 262	34.3% 249	19.3% 140	727
I would prefer an in-person class but the class is not offered at a time/location I can attend in person	30.5% 221	31.4% 227	20.7% 150	17.4% 126	724
Online classes are more convenient (in terms of time, driving, parking, etc.)	73.6% 535	23.0% 167	2.3% 17	1.1% 8	727
I am able to take classes only if they are offered online.	14.9% 108	24.7% 179	26.9% 195	33.5% 243	725

3. The following challenges are sometimes associated with taking online classes. For you personally, to what extent do you agree or disagree?

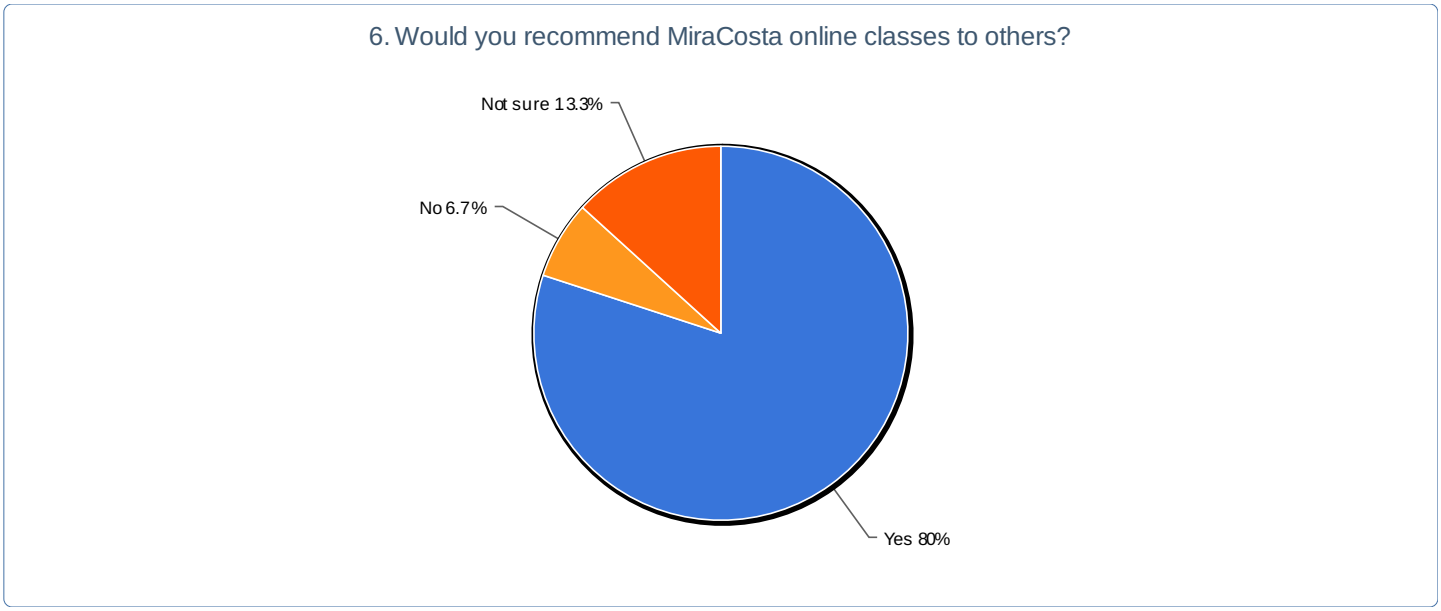
	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Responses
Cost of computing devices	6.6% 48	22.5% 164	30.0% 219	40.9% 298	729
Cost of Internet access	6.6% 48	18.7% 136	29.3% 213	45.3% 329	726
Slow Internet connection and/or computing device	9.7% 70	23.9% 173	30.3% 219	36.1% 261	723
Lack of comfort with technology	3.7% 27	14.0% 102	26.1% 190	56.1% 408	727
Don't feel as connected to classmates	22.5% 164	37.9% 276	21.4% 156	18.2% 133	729
Don't feel as connected to the instructor	30.0% 217	35.8% 259	18.2% 132	16.0% 116	724
Difficult to maintain the self-discipline required	13.6% 99	26.4% 192	26.9% 196	33.1% 241	728
Hard to get technical support when it's needed	9.5% 69	22.5% 163	36.2% 262	31.8% 230	724
Hard to get academic support when it's needed	11.6% 84	28.1% 204	31.5% 229	28.9% 210	727



5. Which of the following statements do you most closely agree with?

Value	Count	Percent %
I wish I could take all of my MiraCosta classes online.	99	13.5%
I wish MiraCosta offered more online classes. They are a nice option.	248	33.9%
MiraCosta is offering the right mix of online and in-person classes now.	237	32.4%
MiraCosta should offer fewer online classes and more in-person classes.	67	9.2%
Not sure / no opinion	80	10.9%

Statistics	
Total Responses	731



6. Would you recommend MiraCosta online classes to others?

Value	Count	Percent %
Yes	585	80.0%
No	49	6.7%
Not sure	97	13.3%

Statistics	
Total Responses	731

10. How well would these communication methods work to inform you about available student services?

	Works well	May work	Unlikely to work	Won't work	Responses
Email (to your account listed in SURF)	81.2% 584	13.6% 98	3.1% 22	2.1% 15	719
Blackboard announcements	58.7% 423	30.5% 220	8.5% 61	2.4% 17	721
Updated websites	44.8% 315	37.1% 261	14.4% 101	3.7% 26	703
Facebook updates/messages	26.5% 185	31.1% 217	21.4% 149	20.9% 146	697
Text messages (after you have registered your interest and provided a phone number)	37.5% 265	33.3% 235	15.9% 112	13.3% 94	706
Personal phone calls	25.7% 182	31.3% 222	22.4% 159	20.6% 146	709

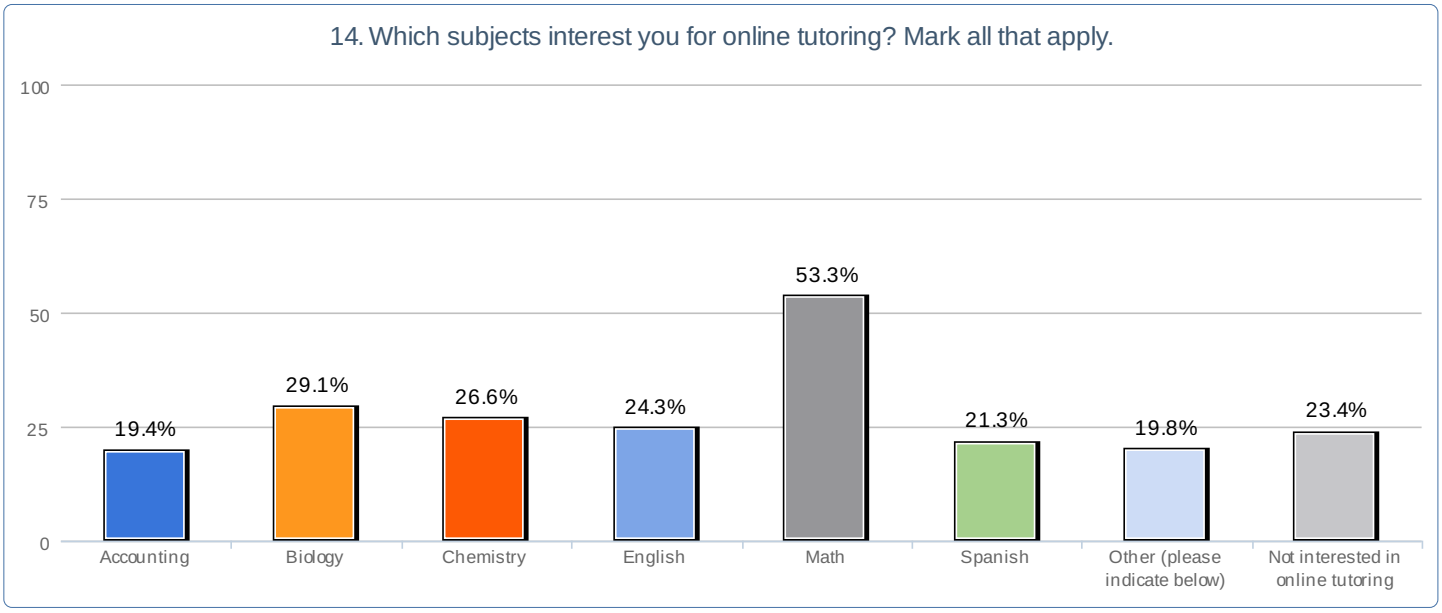
12. Please rate your agreement with the following statements about online academic tutoring.

	Strongly agree	Somewhat agree	Somewhat disagree	Strongly disagree	Not sure	Responses
I would like to be part of online group tutoring for some classes/subjects.	17.3% 127	30.5% 223	16.4% 120	17.9% 131	17.9% 131	732
I would like to have 1-1 online tutoring for some classes/subjects.	25.4% 186	34.8% 255	16.8% 123	12.3% 90	10.7% 78	732
It's important to me that online tutors are MiraCosta employees rather than tutors from an outside private tutoring service.	28.0% 205	27.3% 200	17.2% 126	11.6% 85	15.8% 116	732
Online tutoring would be appealing for classes that I'm taking on campus, not just for online classes.	42.2% 309	33.9% 248	8.3% 61	5.6% 41	10.0% 73	732
Online tutoring should have a "live" option for interactive sessions via text or voice chat.	54.8% 401	30.6% 224	3.7% 27	2.5% 18	8.5% 62	732
Online tutoring should have a "live" option for interactive sessions with multimedia such as a shared whiteboard, screen sharing, and video.	54.5% 399	30.2% 221	4.1% 30	3.0% 22	8.2% 60	732
Online tutoring should have an option for sending questions and receiving answers via email.	66.0% 483	24.6% 180	2.6% 19	1.4% 10	5.5% 40	732

13. How likely would you be to access an online tutoring service at the following days and times:

	Very likely	Somewhat likely	Doubtful	Not at all likely	Not sure	Responses
Monday-Friday 8 am - 4:30 pm	27.6% 196	28.8% 204	17.2% 122	19.5% 138	6.9% 49	709
Monday-Friday 4:30 pm - 7 pm	37.8% 268	34.4% 244	11.4% 81	9.4% 67	6.9% 49	709
Sunday-Thursday 7 pm - 11 pm	38.9% 276	26.2% 186	14.8% 105	12.7% 90	7.3% 52	709
Saturday/Sunday 8 am - 12 pm	22.5% 158	24.8% 174	22.2% 156	23.4% 164	7.1% 50	702
Saturday/Sunday 12 pm - 7 pm	30.3% 214	31.7% 224	15.7% 111	15.2% 107	7.1% 50	706
Friday/Saturday 7 pm - 11 pm	24.3% 170	23.9% 167	21.0% 147	22.6% 158	8.3% 58	700
11 pm - 8 am any day	20.9%	19.7%	19.0%	29.8%	10.6%	709

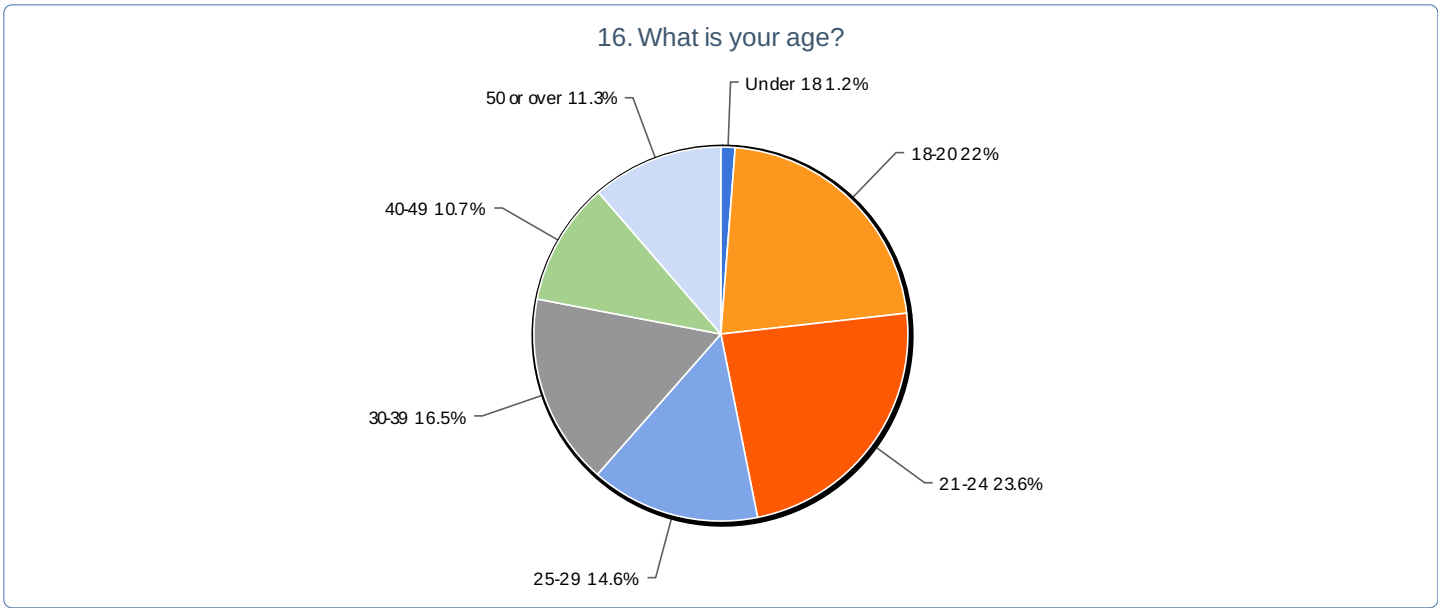
11 pm - 6 am any day	148	140	135	211	75	



14. Which subjects interest you for online tutoring? Mark all that apply.

Value	Count	Percent %
Accounting	142	19.4%
Biology	213	29.1%
Chemistry	195	26.6%
English	178	24.3%
Math	390	53.3%
Spanish	156	21.3%
Other (please indicate below)	145	19.8%
Not interested in online tutoring	171	23.4%

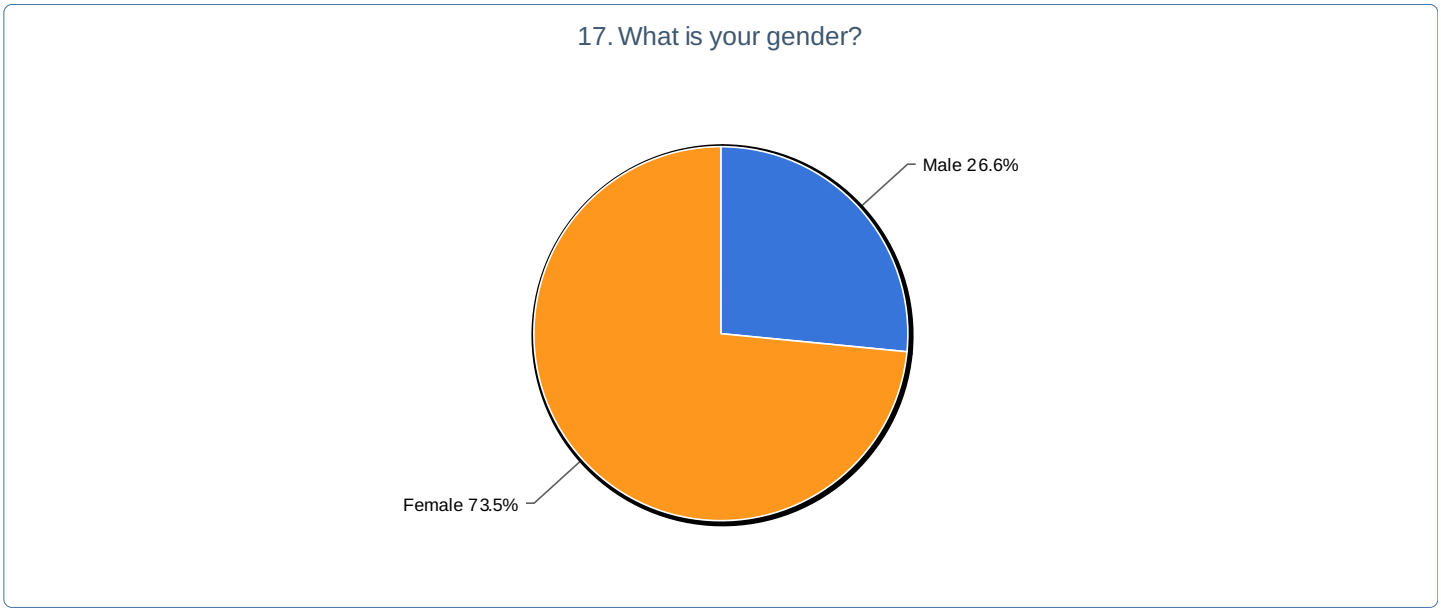
Statistics	
Total Responses	732



16. What is your age?

Value	Count	Percent %
Under 18	9	1.2%
18-20	161	22.0%
21-24	173	23.6%
25-29	107	14.6%
30-39	121	16.5%
40-49	78	10.7%
50 or over	83	11.3%

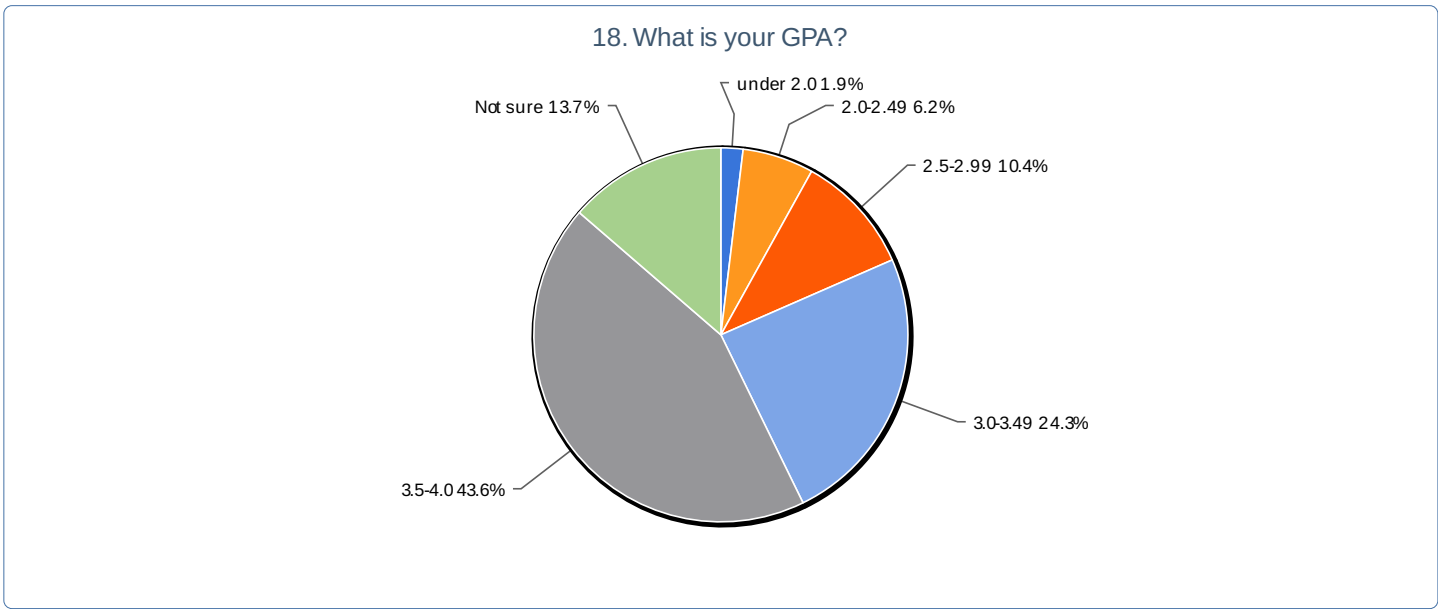
Statistics	
Total Responses	732
Sum	20,106.0
Avg.	27.8
StdDev	10.3
Max	50.0



17. What is your gender?

Value	Count	Percent %
Male	193	26.6%
Female	534	73.5%

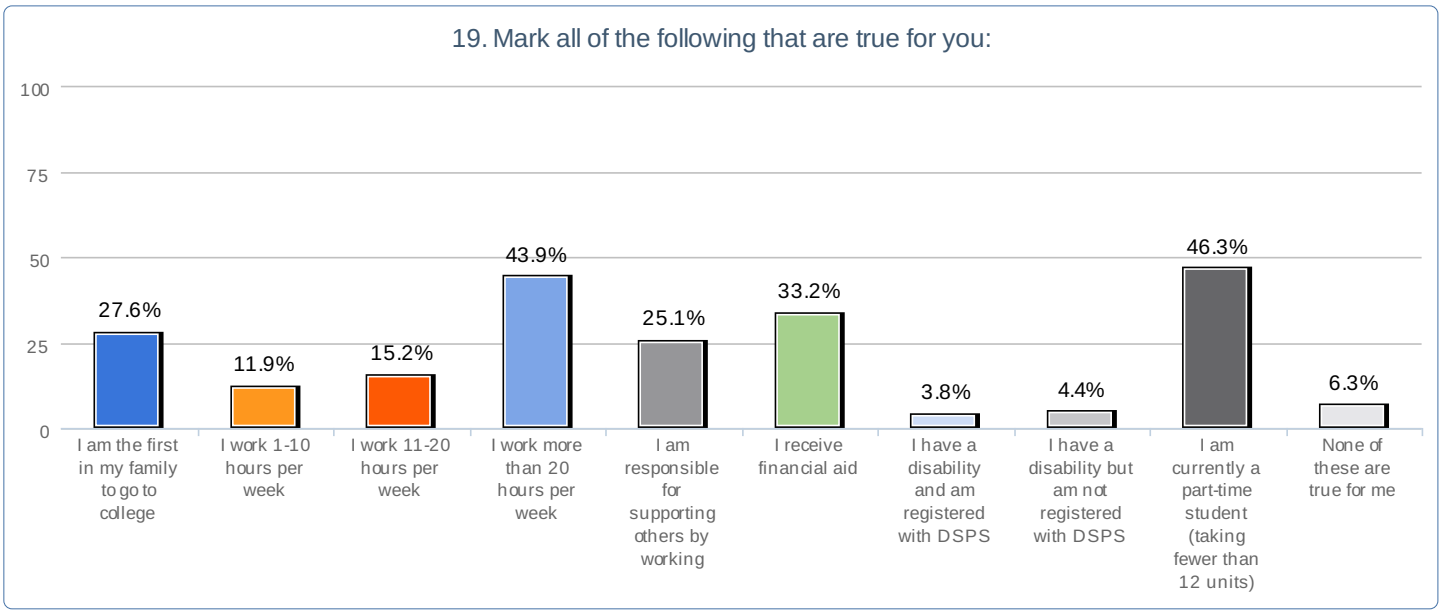
Statistics	
Total Responses	727



18. What is your GPA?

Value	Count	Percent %
under 2.0	14	1.9%
2.0-2.49	45	6.2%
2.5-2.99	76	10.4%
3.0-3.49	178	24.3%
3.5-4.0	319	43.6%
Not sure	100	13.7%

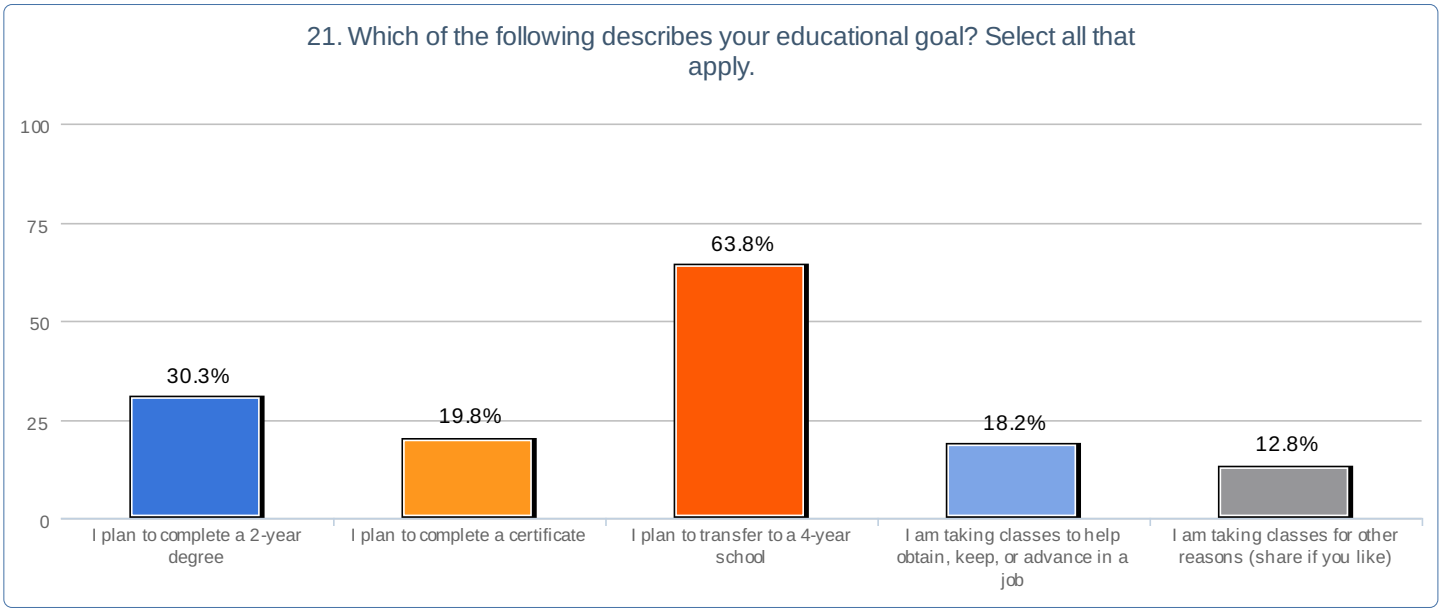
Statistics	
Total Responses	732
Sum	1,930.5
Avg.	3.1
StdDev	0.5
Max	3.0



19. Mark all of the following that are true for you:

Value	Count	Percent %
I am the first in my family to go to college	202	27.6%
I work 1-10 hours per week	87	11.9%
I work 11-20 hours per week	111	15.2%
I work more than 20 hours per week	321	43.9%
I am responsible for supporting others by working	184	25.1%
I receive financial aid	243	33.2%
I have a disability and am registered with DSPS	28	3.8%
I have a disability but am not registered with DSPS	32	4.4%
I am currently a part-time student (taking fewer than 12 units)	339	46.3%
None of these are true for me	46	6.3%

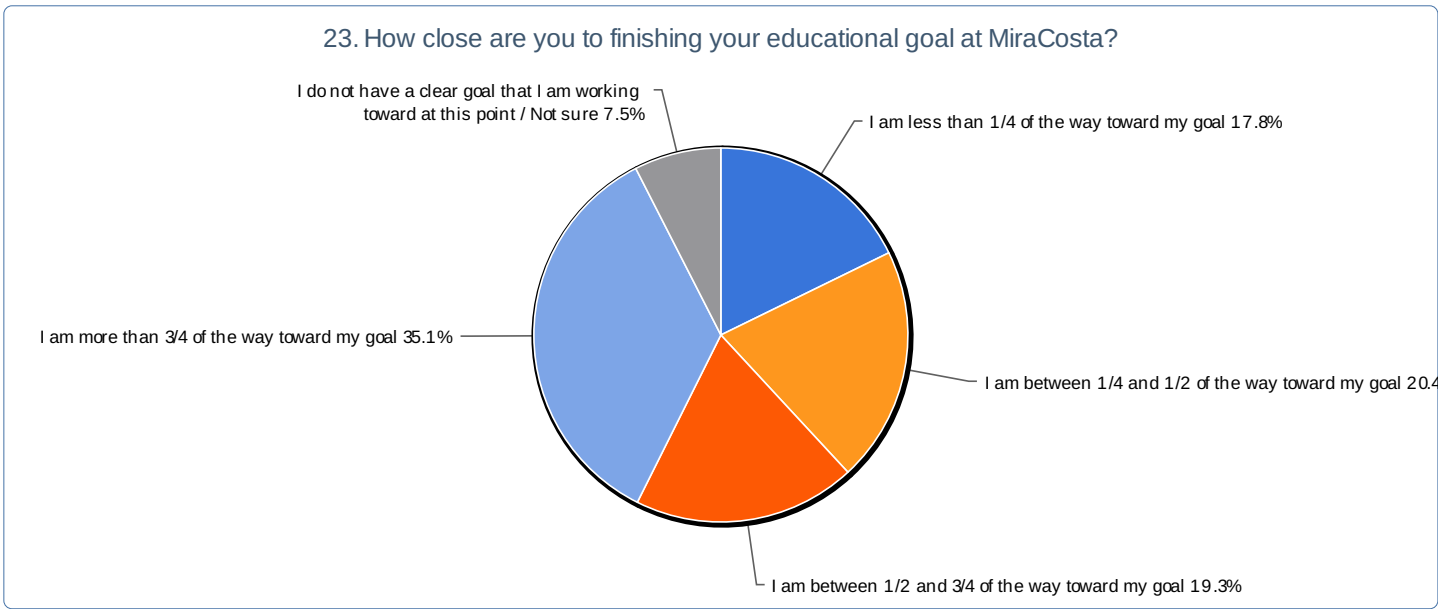
Statistics	
Total Responses	732



21. Which of the following describes your educational goal? Select all that apply.

Value	Count	Percent %
I plan to complete a 2-year degree	222	30.3%
I plan to complete a certificate	145	19.8%
I plan to transfer to a 4-year school	467	63.8%
I am taking classes to help obtain, keep, or advance in a job	133	18.2%
I am taking classes for other reasons (share if you like)	94	12.8%

Statistics	
Total Responses	732

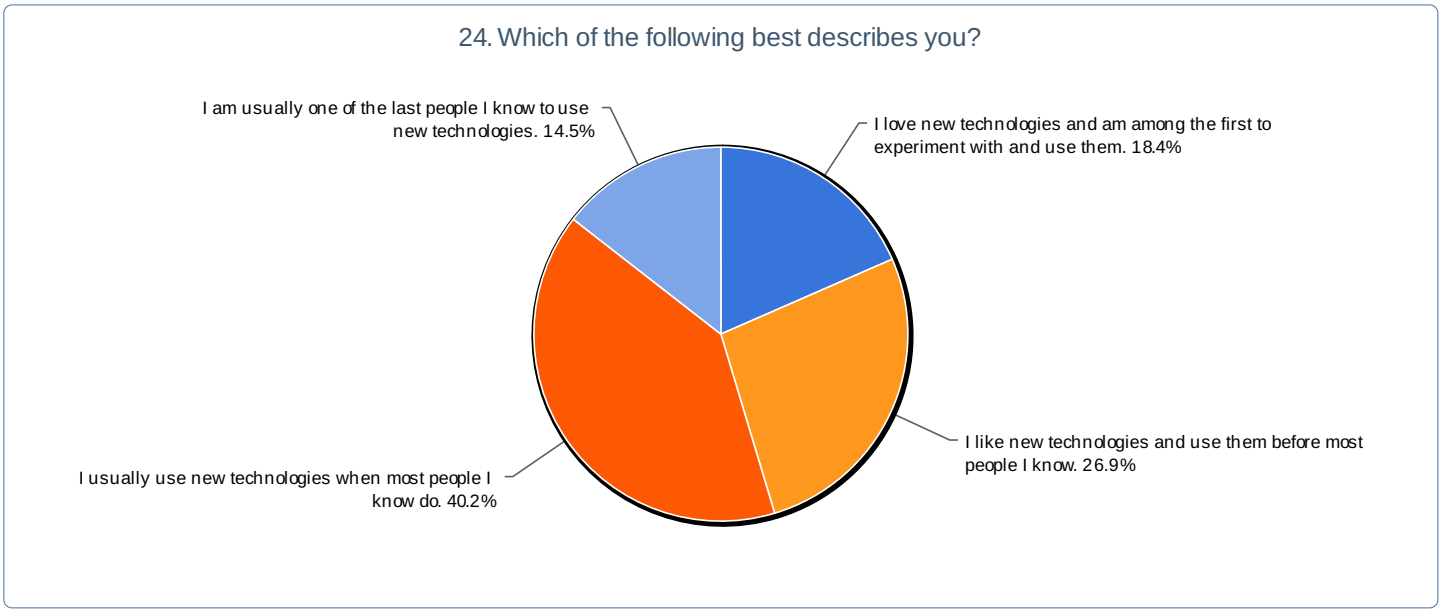


23. How close are you to finishing your educational goal at MiraCosta?

Value	Count	Percent %
I am less than 1/4 of the way toward my goal	130	17.8%
I am between 1/4 and 1/2 of the way toward my goal	149	20.4%
I am between 1/2 and 3/4 of the way toward my goal	141	19.3%
I am more than 3/4 of the way toward my goal	257	35.1%
I do not have a clear goal that I am working toward at this point / Not		

Statistics	
Total Responses	732

I do not have a clear goal that I am working toward at this point / Not sure	55	7.5%



24. Which of the following best describes you?

Value	Count	Percent %
I love new technologies and am among the first to experiment with and use them.	135	18.4%
I like new technologies and use them before most people I know.	197	26.9%
I usually use new technologies when most people I know do.	294	40.2%
I am usually one of the last people I know to use new technologies.	106	14.5%

Statistics	
Total Responses	732

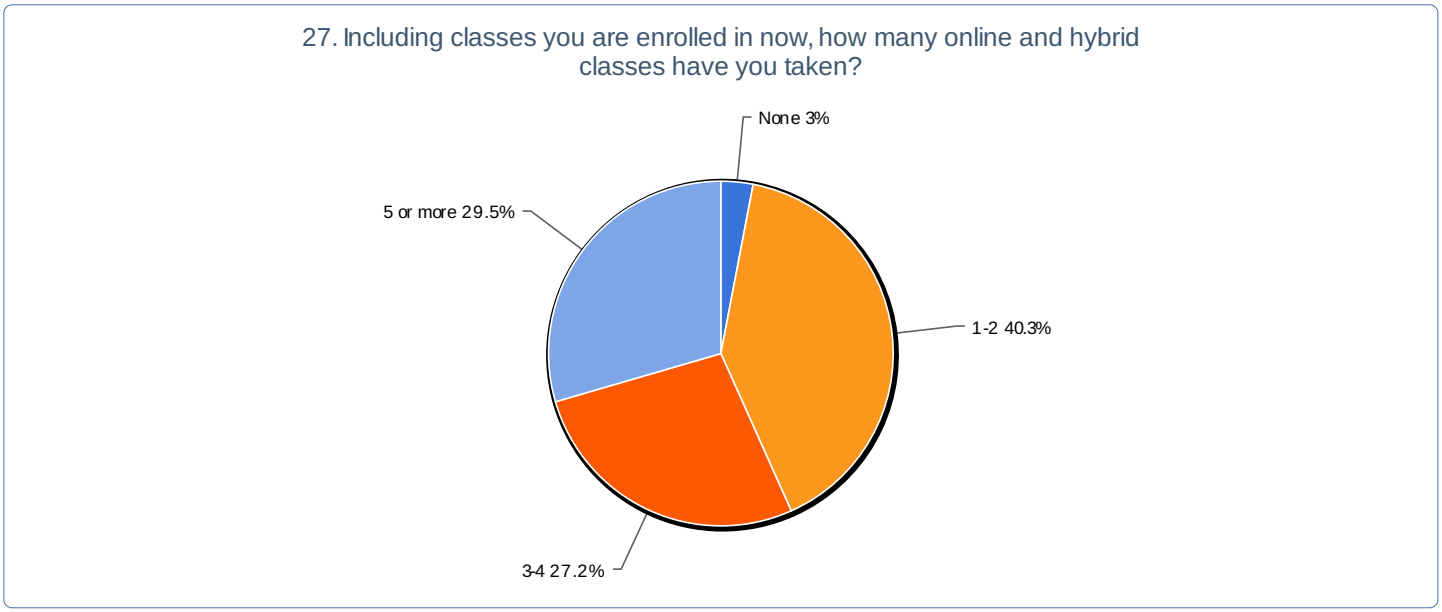
25. Which computing device(s) do you use to access your classwork and materials online?

	Frequently used	Sometimes used	Rarely used	Never used	Responses
Desktop computer (PC or Mac)	**51.0%** 373	**17.9%** 131	**16.1%** 118	**15.0%** 110	**732**
Laptop computer (PC or Mac)	**80.7%** 591	**8.9%** 65	**4.4%** 32	**6.0%** 44	**732**
Tablet (iPad, Galaxy, etc.)	**11.2%** 82	**8.9%** 65	**11.6%** 85	**68.3%** 500	**732**
eReader (Kindle, Nook, etc.)	**4.8%** 35	**8.1%** 59	**11.3%** 83	**75.8%** 555	**732**
Smart phone	**34.7%** 254	**18.2%** 133	**10.8%** 79	**36.3%** 266	**732**
Other	**4.2%** 31	**5.1%** 37	**4.5%** 33	**86.2%** 631	**732**

26. Where do you use a computing device to access your classwork online?

	Frequently	Sometimes	Rarely	Never	Responses
Your residence	**97.3%** 712	**2.0%** 15	**0.3%** 2	**0.4%** 3	**732**
Workplace	**19.1%** 140	**17.3%** 127	**11.2%** 82	**52.3%** 383	**732**

MiraCosta College	29.0% 212	27.2% 199	14.9% 109	29.0% 212	732
Public library	8.9% 65	14.3% 105	16.7% 122	60.1% 440	732
Residence of friends or family (not your residence)	13.5% 99	21.4% 157	19.0% 139	46.0% 337	732
Business with wifi access	13.0% 95	15.3% 112	14.9% 109	56.8% 416	732
Other	4.4% 32	6.4% 47	6.4% 47	82.8% 606	732



27. Including classes you are enrolled in now, how many online and hybrid classes have you taken?

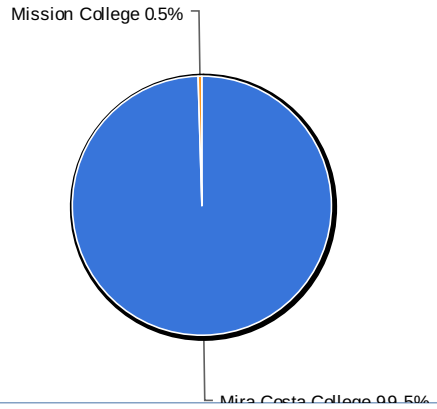
Value	Count	Percent %
None	22	3.0%
1-2	295	40.3%
3-4	199	27.2%
5 or more	216	29.5%

Statistics	
Total Responses	732
Sum	1,972.0
Avg.	2.8
StdDev	1.7
Max	5.0

Mira Costa College Summary Report - July 19, 2013

Survey: 2012 Fall DE Student Satisfaction Survey

2. Please select the college from the drop down menu where you completed the distance education course in the 2012 Fall semester.

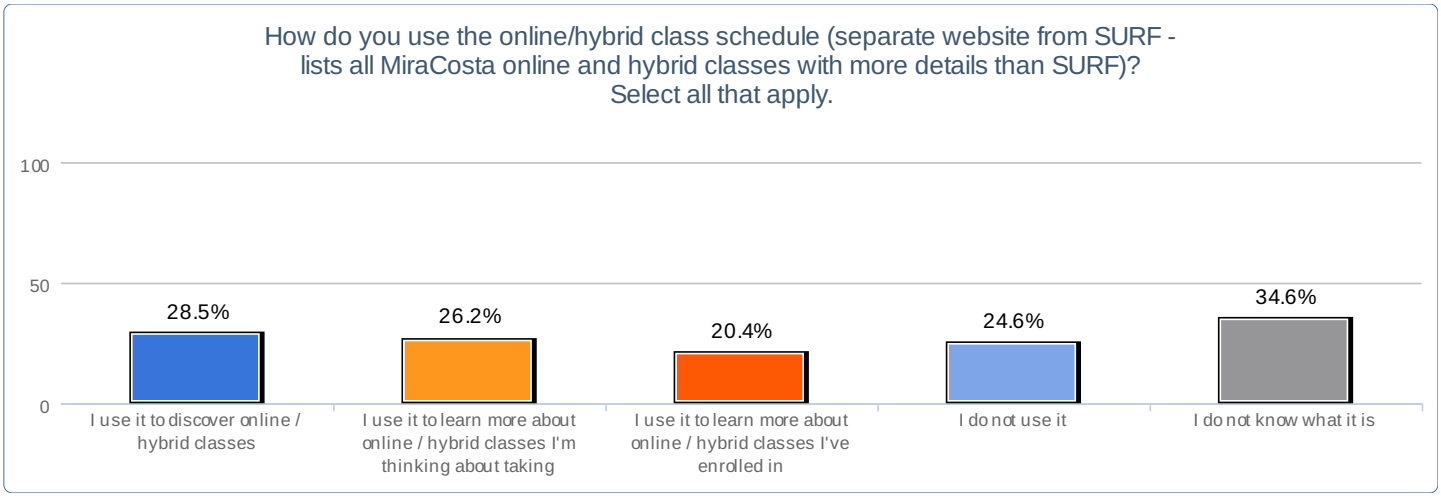


2. Please select the college from the drop down menu where you completed the distance education course in the 2012 Fall semester.

Value	Count	Percent %
Allan Hancock College	0	0.0%
American River College	0	0.0%
Antelope Valley College	0	0.0%
Bakersfield College	0	0.0%
Berkeley City College	0	0.0%
Butte College	0	0.0%
Cabrillo College	0	0.0%
Chaffey College	0	0.0%
Citrus College	0	0.0%
City College of San Francisco	0	0.0%
College of Marin	0	0.0%
College of the Sequoias	0	0.0%
College of the Siskiyous	0	0.0%
Cosumnes River College	0	0.0%
Cuesta College	0	0.0%
Cuyamaca College	0	0.0%
Cypress College	0	0.0%
Diablo Valley College	0	0.0%
El Camino College	0	0.0%
Evergreen Valley College	0	0.0%
Feather River College	0	0.0%
Folsom Lake College	0	0.0%
Fresno City College	0	0.0%
Glendale College	0	0.0%
Grossmont College	0	0.0%
Los Angeles City College	0	0.0%
Los Angeles Harbor College	0	0.0%

Statistics	
Total Responses	433

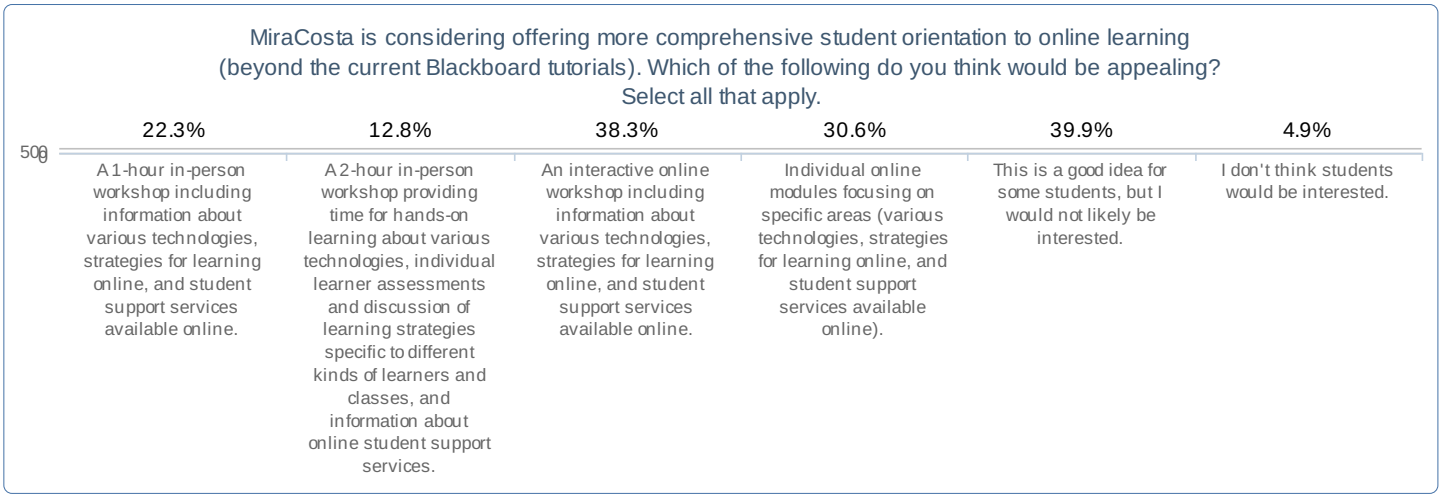
Merced College	0	0.0%
Mira Costa College	431	99.5%
Mission College	2	0.5%
Moreno Valley College	0	0.0%
Norco College	0	0.0%
Pasadena College	0	0.0%
Porterville College	0	0.0%
Riverside City College	0	0.0%
Sacramento City College	0	0.0%
San Diego City College	0	0.0%
San Diego Mesa College	0	0.0%
San Diego Miramar College	0	0.0%
San Joaquin Delta College	0	0.0%
Santa Ana College	0	0.0%
Santa Barbara City College	0	0.0%
Solano College	0	0.0%
Southwestern College	0	0.0%
Skyline College	0	0.0%
Victor Valley College	0	0.0%
West Hills-Lemoore College	0	0.0%



How do you use the online/hybrid class schedule (separate website from SURF - lists all MiraCosta online and hybrid classes with more details than SURF)? Select all that apply.

Value	Count	Percent %
I use it to discover online / hybrid classes	123	28.5%
I use it to learn more about online / hybrid classes I'm thinking about taking	113	26.2%
I use it to learn more about online / hybrid classes I've enrolled in	88	20.4%
I do not use it	106	24.6%
I do not know what it is	149	34.6%

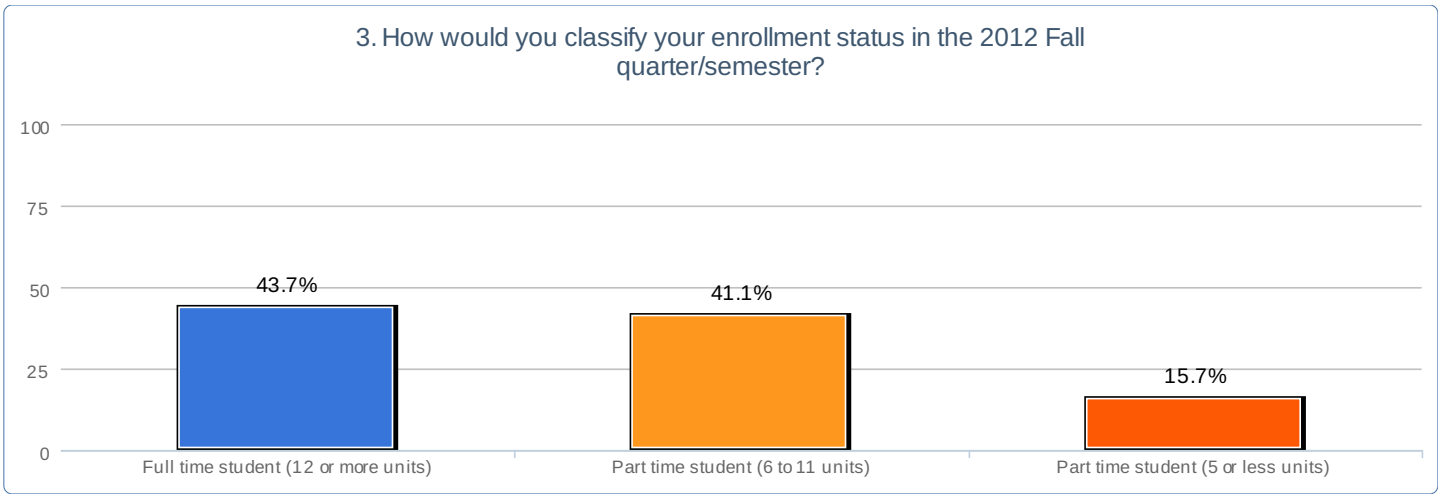
Statistics	
Total Responses	431



MiraCosta is considering offering more comprehensive student orientation to online learning (beyond the current Blackboard tutorials). Which of the following do you think would be appealing? Select all that apply.

Value	Count	Percent %
A 1-hour in-person workshop including information about various technologies, strategies for learning online, and student support services available online.	96	22.3%
A 2-hour in-person workshop providing time for hands-on learning about various technologies, individual learner assessments and discussion of learning strategies specific to different kinds of learners and classes, and information about online student support services.	55	12.8%
An interactive online workshop including information about various technologies, strategies for learning online, and student support services available online.	165	38.3%
Individual online modules focusing on specific areas (various technologies, strategies for learning online, and student support services available online).	132	30.6%
This is a good idea for some students, but I would not likely be interested.	172	39.9%
I don't think students would be interested.	21	4.9%

Statistics	
Total Responses	431



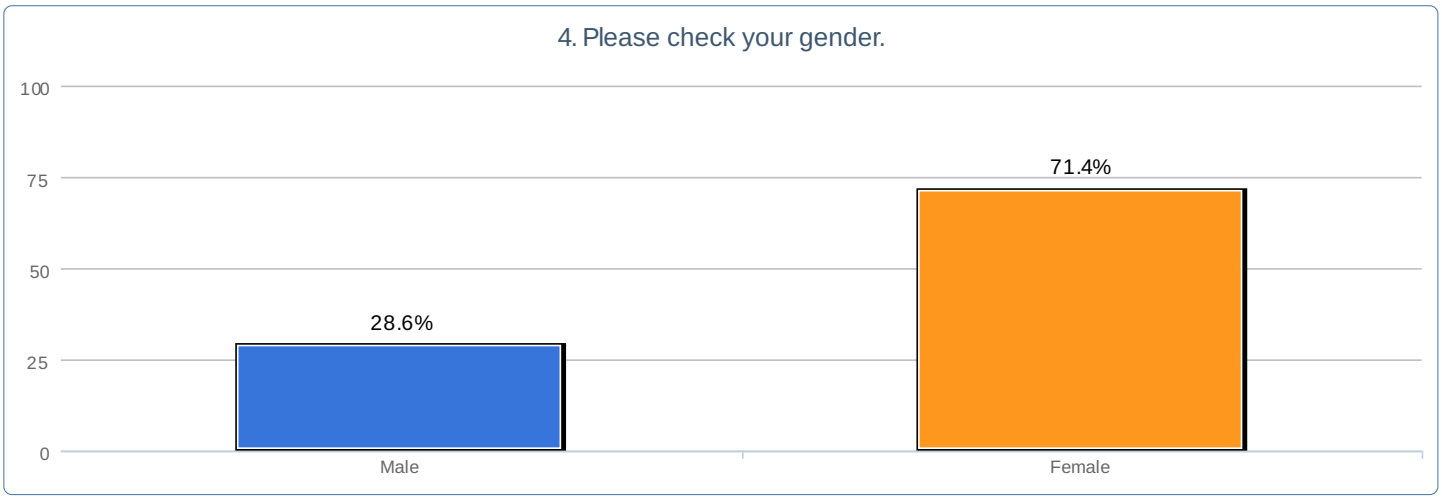
3. How would you classify your enrollment status in the 2012 Fall quarter/semester?

Value	Count	Percent %

Statistics	

Full time student (12 or more units)	189	43.7%
Part time student (6 to 11 units)	178	41.1%
Part time student (5 or less units)	68	15.7%

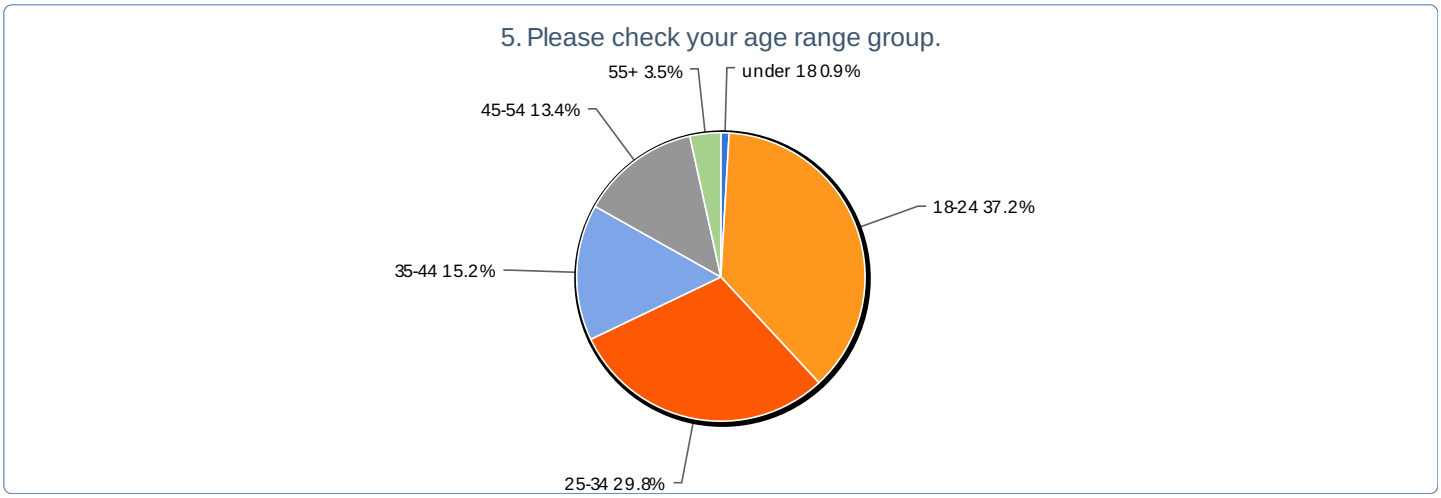
Total Responses	433



4. Please check your gender.

Value	Count	Percent %
Male	124	28.6%
Female	309	71.4%

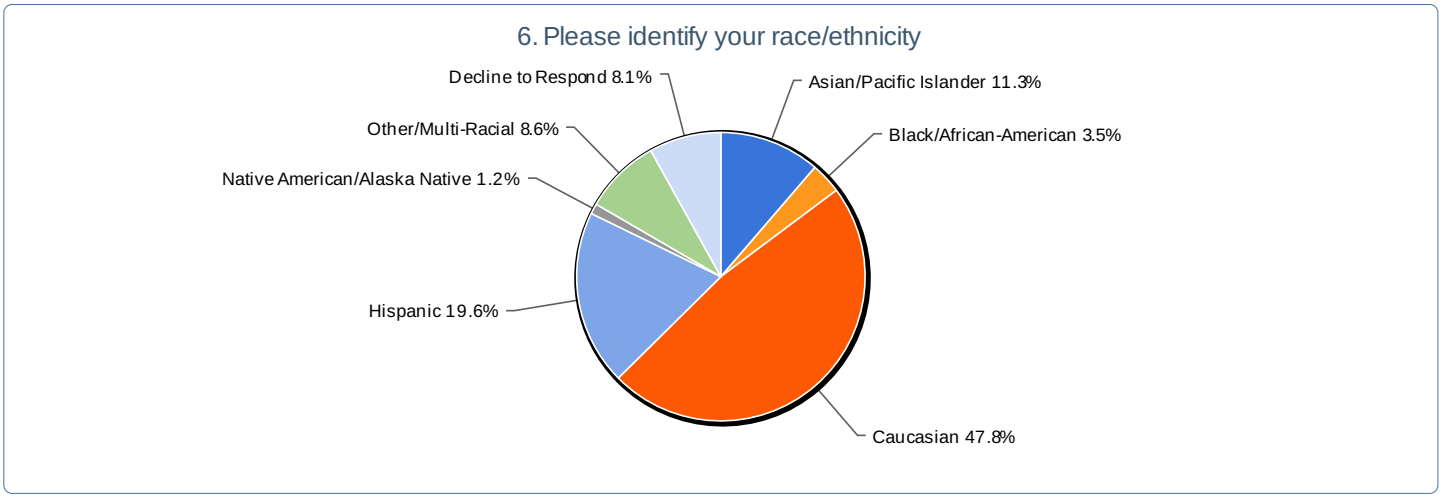
Statistics	
Total Responses	433



5. Please check your age range group.

Value	Count	Percent %
under 18	4	0.9%
18-24	161	37.2%
25-34	129	29.8%
35-44	66	15.2%
45-54	58	13.4%
55+	15	3.5%

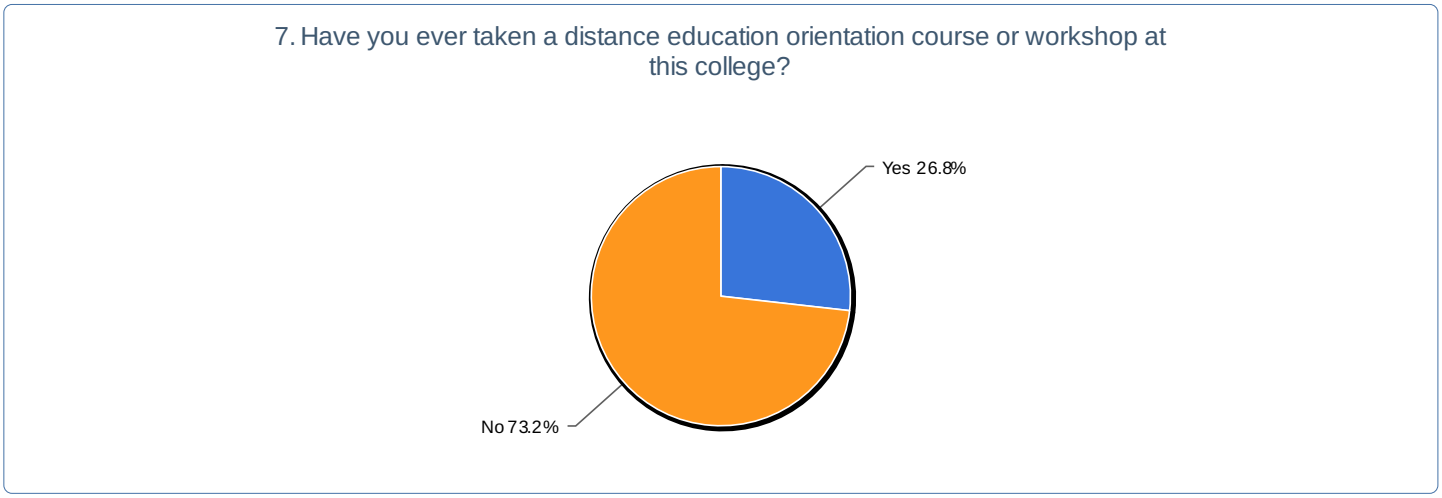
Statistics	
Total Responses	433
Sum	11,868.0
Avg.	27.7
StdDev	10.6
Max	55.0



6. Please identify your race/ethnicity

Value	Count	Percent %
Asian/Pacific Islander	49	11.3%
Black/African-American	15	3.5%
Caucasian	207	47.8%
Hispanic	85	19.6%
Native American/Alaska Native	5	1.2%
Other/Multi-Racial	37	8.6%
Decline to Respond	35	8.1%

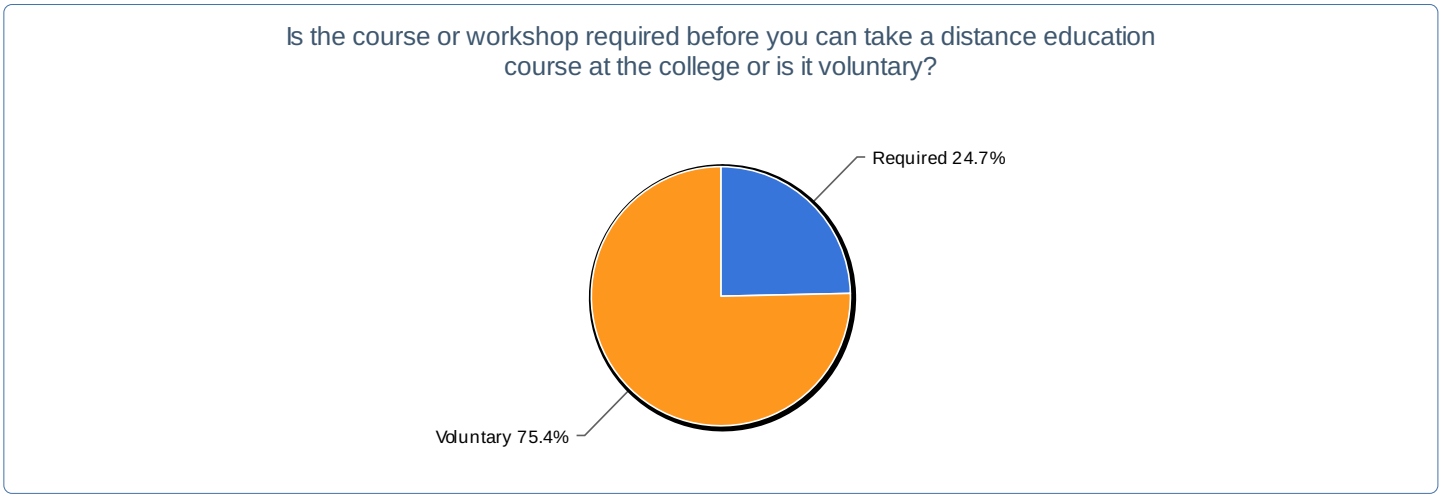
Statistics	
Total Responses	433



7. Have you ever taken a distance education orientation course or workshop at this college?

Value	Count	Percent %
Yes	116	26.8%
No	317	73.2%

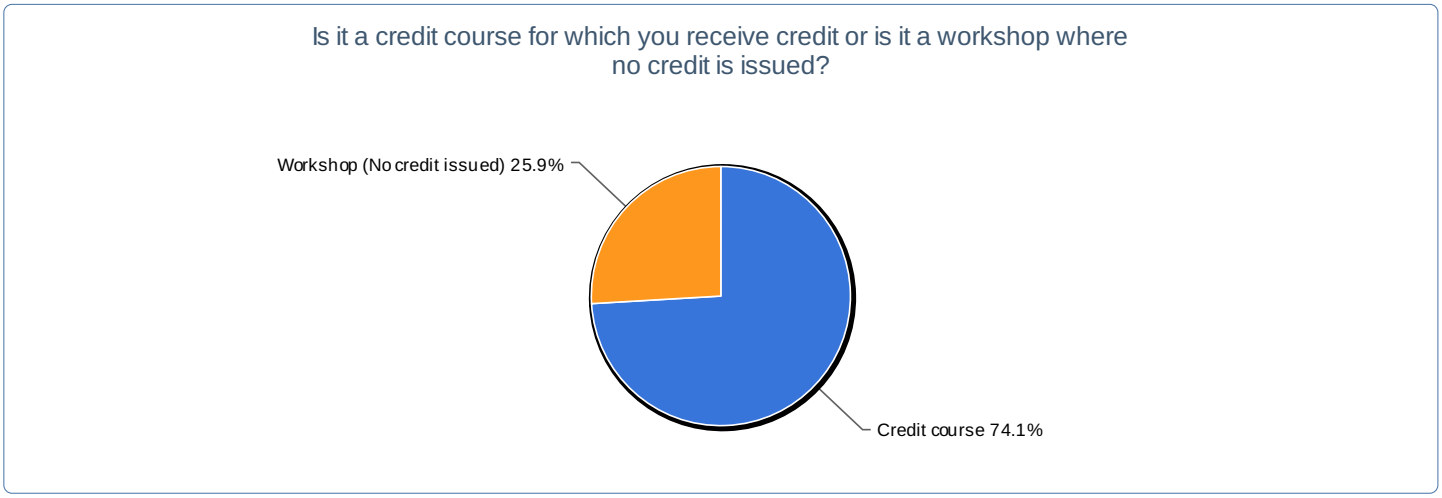
Statistics	
Total Responses	433



Is the course or workshop required before you can take a distance education course at the college or is it voluntary?

Value	Count	Percent %
Required	35	24.7%
Voluntary	107	75.4%

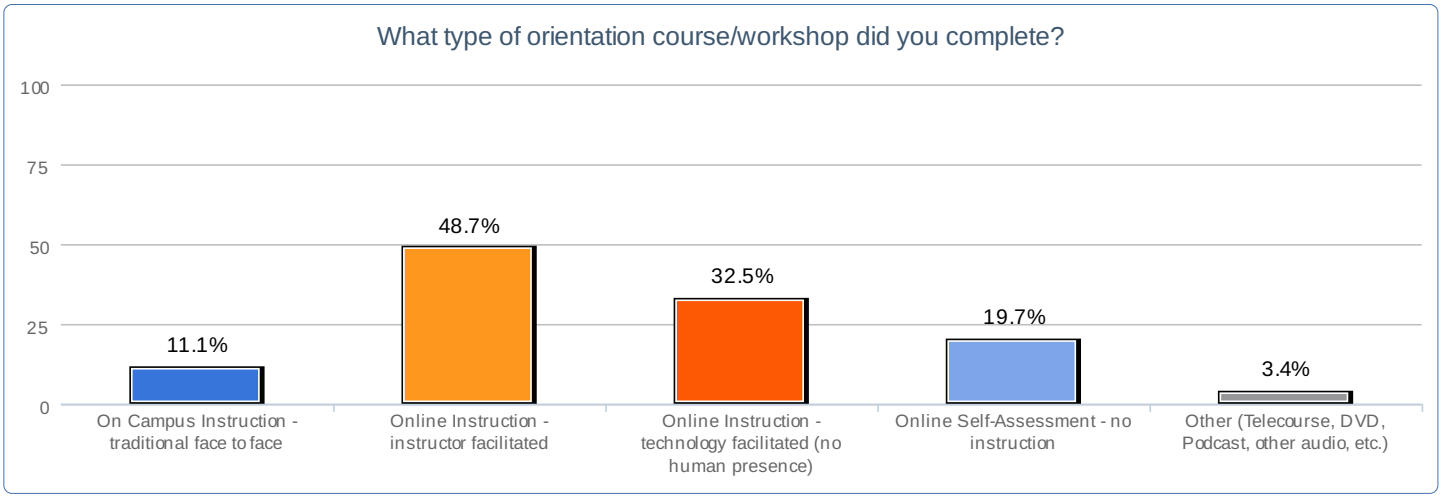
Statistics	
Total Responses	142



Is it a credit course for which you receive credit or is it a workshop where no credit is issued?

Value	Count	Percent %
Credit course	100	74.1%
Workshop (No credit issued)	35	25.9%

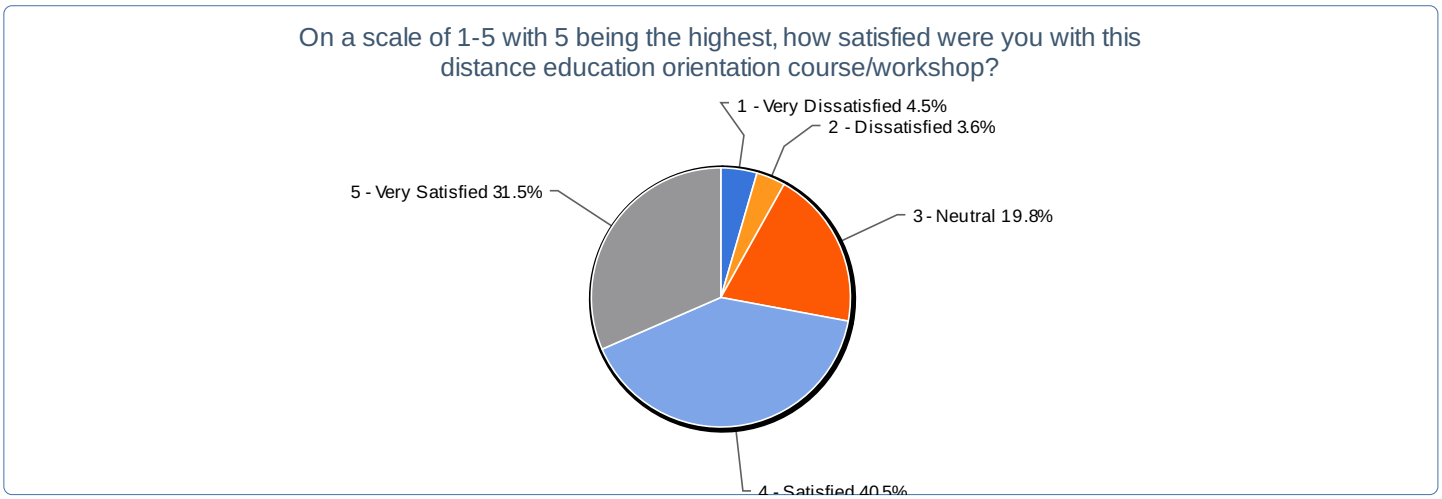
Statistics	
Total Responses	135



What type of orientation course/workshop did you complete?

Value	Count	Percent %
On Campus Instruction - traditional face to face	13	11.1%
Online Instruction - instructor facilitated	57	48.7%
Online Instruction - technology facilitated (no human presence)	38	32.5%
Online Self-Assessment - no instruction	23	19.7%
Other (Telecourse, DVD, Podcast, other audio, etc.)	4	3.4%

Statistics	
Total Responses	117

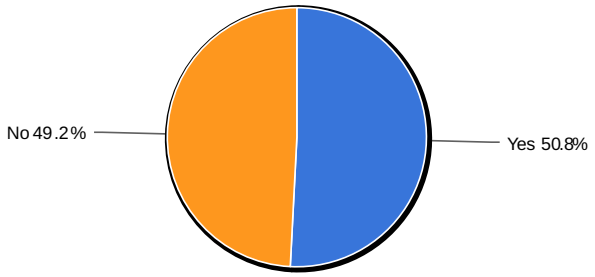


On a scale of 1-5 with 5 being the highest, how satisfied were you with this distance education orientation course/workshop?

Value	Count	Percent %
1 - Very Dissatisfied	5	4.5%
2 - Dissatisfied	4	3.6%
3 - Neutral	22	19.8%
4 - Satisfied	45	40.5%
5 - Very Satisfied	35	31.5%

Statistics	
Total Responses	111
Sum	434.0
Avg.	3.9
StdDev	1.0
Max	5.0

9. Have you ever completed a distance education course at this college before the 2012 Fall semester?



9. Have you ever completed a distance education course at this college before the 2012 Fall semester?

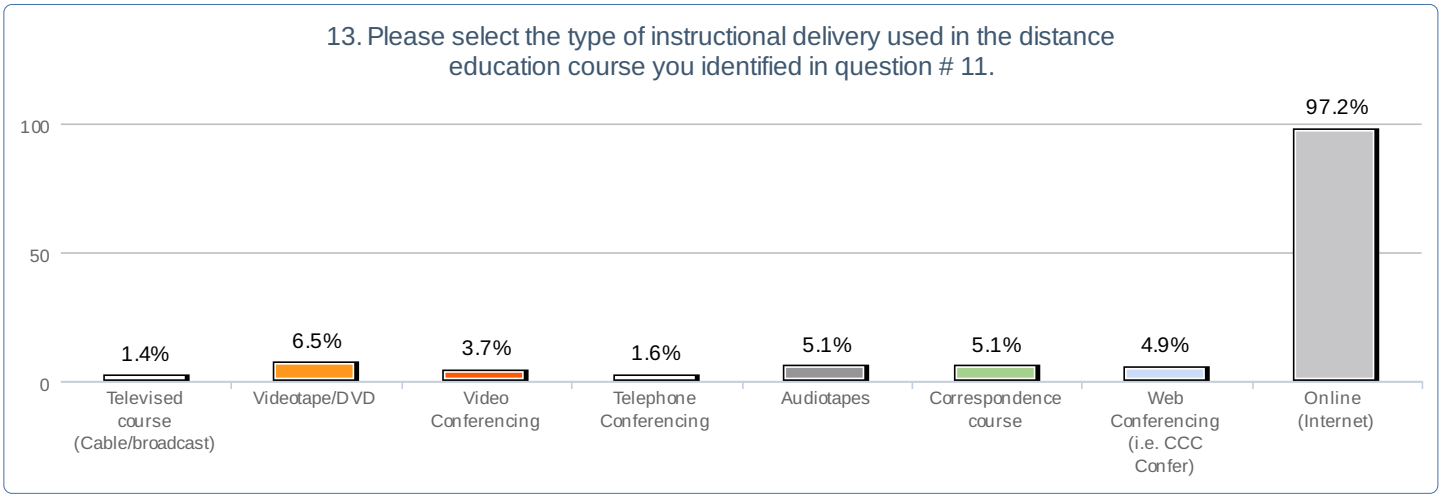
Value	Count	Percent %
Yes	220	50.8%
No	213	49.2%

Statistics	
Total Responses	433

12. On a scale of 1-5 with 5 being the highest please rate the importance of the following possible reasons why you enrolled in the distance education course identified in question #11. (Please respond to each item)

	1 - Not Very Important	2 - Not Important	3 - Neutral	4 - Important	5 - Very Important	Not Applicable	Responses
The course met requirements for the associate degree	**7.1%** 30	**2.6%** 11	**11.1%** 47	**16.1%** 68	**47.9%** 202	**16.6%** 70	**422**
The course met requirements for transfer to a 4-year college or university	**5.2%** 22	**3.3%** 14	**9.8%** 41	**16.0%** 67	**51.0%** 214	**15.2%** 64	**420**
The course met requirements for a vocational certificate	**14.0%** 59	**6.0%** 25	**13.3%** 56	**12.6%** 53	**23.1%** 97	**32.1%** 135	**420**
The course would improve my job skills/expand my job opportunities	**8.7%** 37	**5.4%** 23	**16.5%** 70	**18.7%** 79	**34.5%** 146	**17.0%** 72	**423**
The course was convenient with my work schedule	**2.1%** 9	**2.3%** 10	**7.0%** 30	**17.1%** 73	**59.4%** 253	**12.2%** 52	**426**
The course was convenient with my child-rearing schedule	**9.8%** 41	**2.4%** 10	**7.4%** 31	**6.4%** 27	**26.7%** 112	**48.8%** 205	**420**
I had success with a previous distance education course	**6.4%** 27	**2.8%** 12	**10.1%** 43	**18.6%** 79	**38.4%** 163	**23.8%** 101	**424**
I had a personal interest in the subject	**5.5%** 23	**5.5%** 23	**19.1%** 80	**22.7%** 95	**41.5%** 174	**6.9%** 29	**419**
I thought it would be more varied and interesting	**9.5%** 40	**6.7%** 28	**26.0%** 109	**23.1%** 97	**22.4%** 94	**12.6%** 53	**420**
I enjoy learning on a computer	**6.6%** 28	**5.9%** 25	**22.7%** 96	**26.5%** 112	**34.6%** 146	**4.7%** 20	**422**
I prefer this method of instruction	**10.2%** 43	**7.1%** 30	**25.4%** 107	**20.9%** 88	**33.4%** 141	**4.3%** 18	**422**
The instructor's reputation	**11.2%** 47	**5.5%** 23	**25.1%** 105	**19.1%** 80	**26.3%** 110	**14.8%** 62	**419**
All on-campus sections of the course were full	**17.3%** 72	**8.4%** 35	**17.8%** 74	**7.9%** 33	**11.1%** 46	**38.7%** 161	**416**
The course was not scheduled in a classroom setting	**12.0%** 50	**7.2%** 30	**20.6%** 86	**12.0%** 50	**20.9%** 87	**28.8%** 120	**417**
I was unable to come to campus	**10.4%** 44	**4.7%** 20	**13.7%** 58	**14.9%** 63	**30.3%** 128	**27.0%** 114	**423**

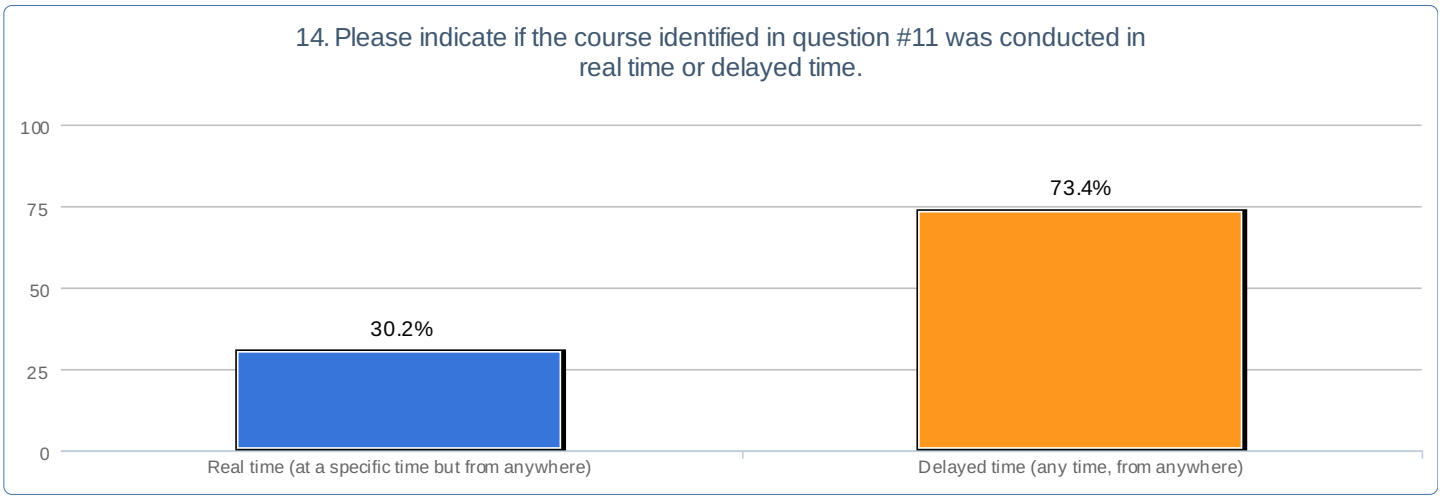
I have a disability that makes it difficult to attend classes on campus	16.1% 67	2.9% 12	7.5% 31	3.8% 16	5.0% 21	65.6% 273	416



13. Please select the type of instructional delivery used in the distance education course you identified in question # 11.

Value	Count	Percent %
Televised course (Cable/broadcast)	6	1.4%
Videotape/DVD	28	6.5%
Video Conferencing	16	3.7%
Telephone Conferencing	7	1.6%
Audiotapes	22	5.1%
Correspondence course	22	5.1%
Web Conferencing (i.e. CCC Confer)	21	4.9%
Online (Internet)	417	97.2%

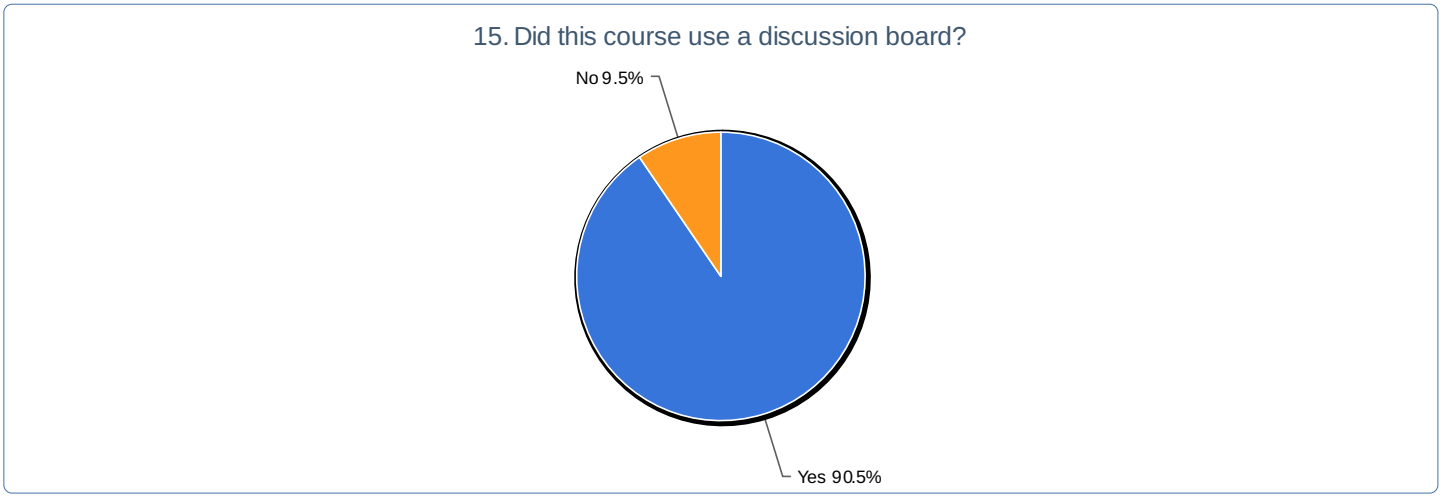
Statistics	
Total Responses	429



14. Please indicate if the course identified in question #11 was conducted in real time or delayed time.

Value	Count	Percent %
Real time (at a specific time but from anywhere)	128	30.2%
Delayed time (any time, from anywhere)	311	73.4%

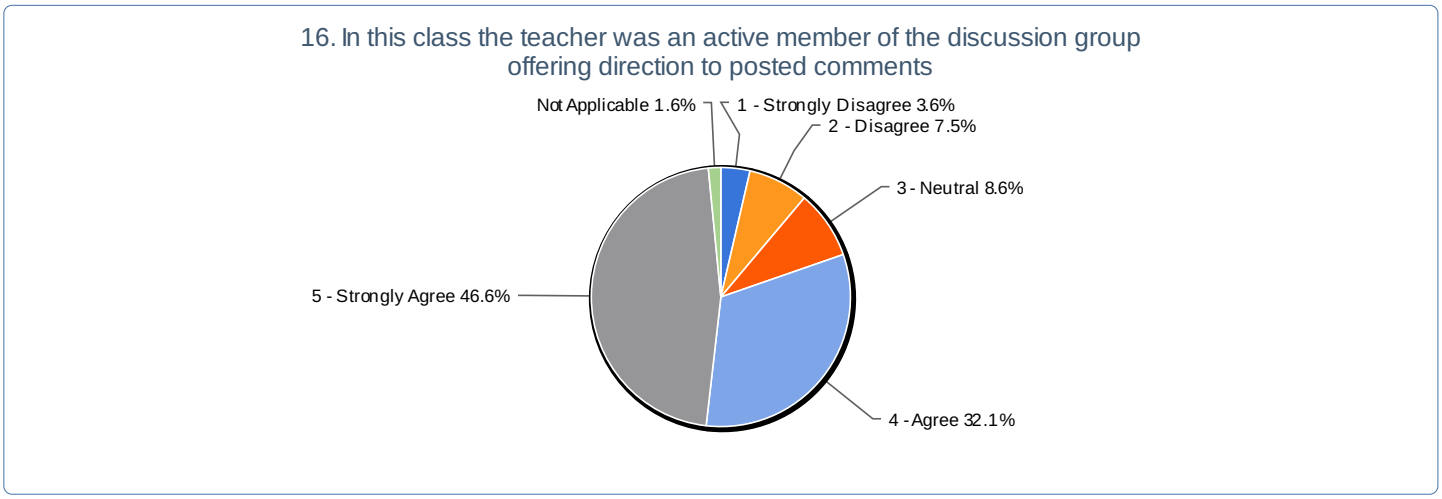
Statistics	
Total Responses	424



15. Did this course use a discussion board?

Value	Count	Percent %
Yes	389	90.5%
No	41	9.5%

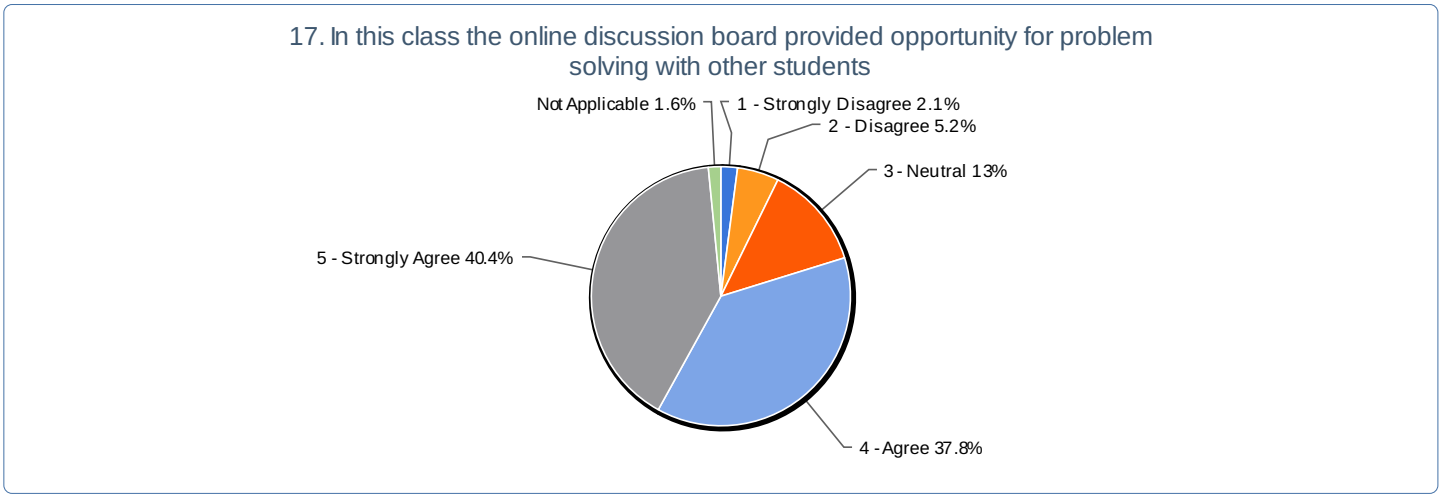
Statistics	
Total Responses	430



16. In this class the teacher was an active member of the discussion group offering direction to posted comments

Value	Count	Percent %
1 - Strongly Disagree	14	3.6%
2 - Disagree	29	7.5%
3 - Neutral	33	8.6%
4 - Agree	124	32.1%
5 - Strongly Agree	180	46.6%
Not Applicable	6	1.6%

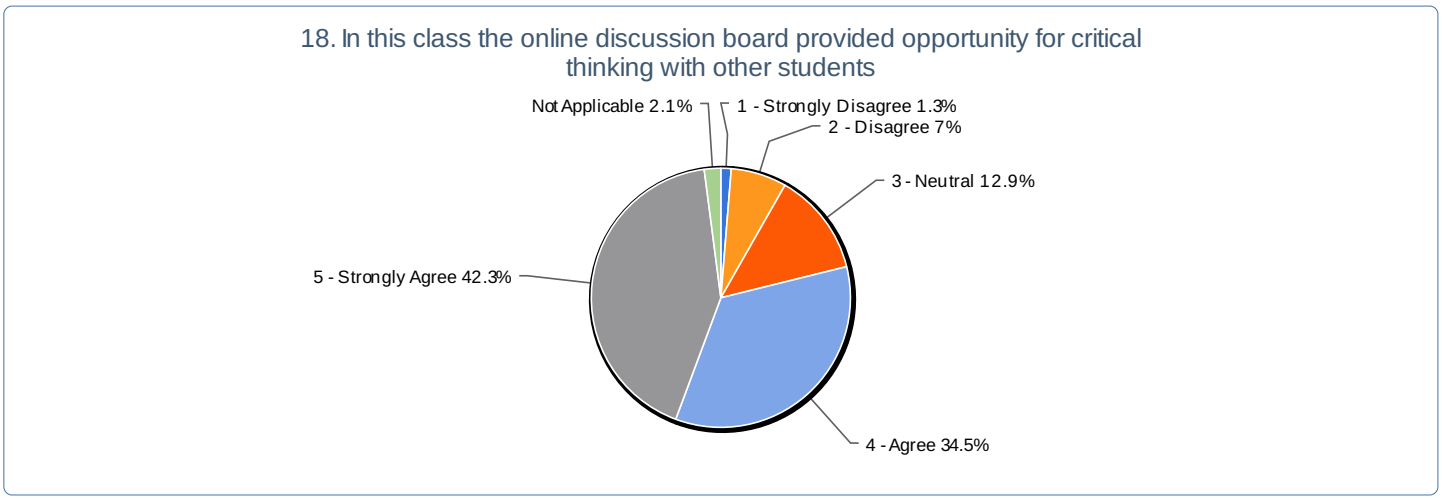
Statistics	
Total Responses	386
Sum	1,567.0
Avg.	4.1
StdDev	1.1
Max	5.0



17. In this class the online discussion board provided opportunity for problem solving with other students

Value	Count	Percent %
1 - Strongly Disagree	8	2.1%
2 - Disagree	20	5.2%
3 - Neutral	50	13.0%
4 - Agree	146	37.8%
5 - Strongly Agree	156	40.4%
Not Applicable	6	1.6%

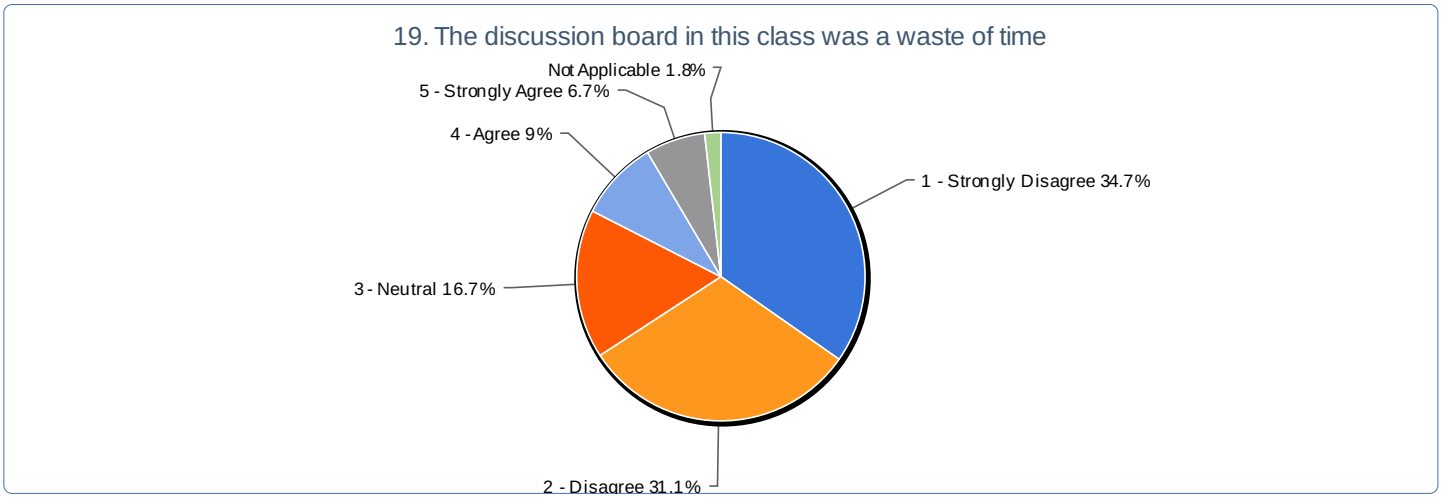
Statistics	
Total Responses	386
Sum	1,562.0
Avg.	4.1
StdDev	1.0
Max	5.0



18. In this class the online discussion board provided opportunity for critical thinking with other students

Value	Count	Percent %
1 - Strongly Disagree	5	1.3%
2 - Disagree	27	7.0%
3 - Neutral	50	12.9%
4 - Agree	134	34.5%
5 - Strongly Agree	164	42.3%
Not Applicable	8	2.1%

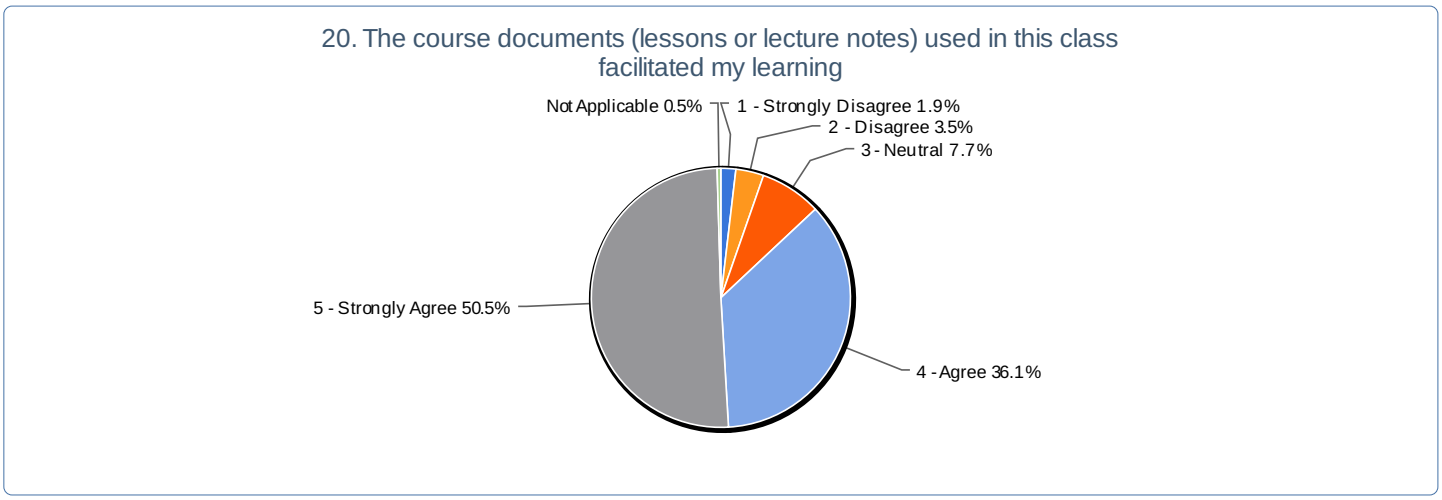
Statistics	
Total Responses	388
Sum	1,565.0
Avg.	4.1
StdDev	1.0
Max	5.0



19. The discussion board in this class was a waste of time

Value	Count	Percent %
1 - Strongly Disagree	135	34.7%
2 - Disagree	121	31.1%
3 - Neutral	65	16.7%
4 - Agree	35	9.0%
5 - Strongly Agree	26	6.7%
Not Applicable	7	1.8%

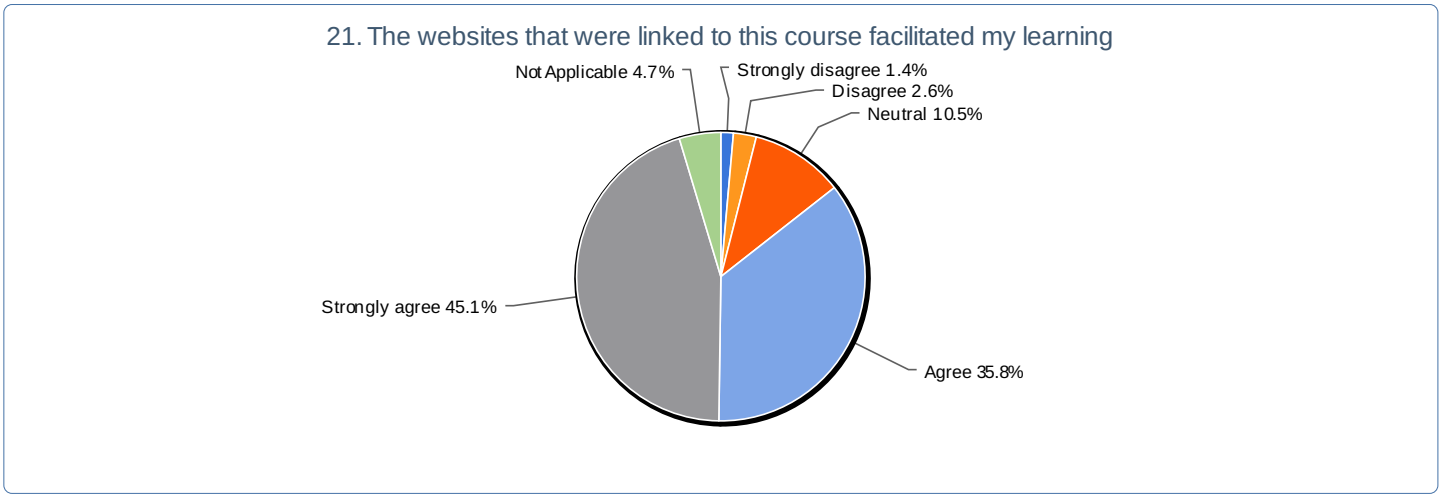
Statistics	
Total Responses	389
Sum	842.0
Avg.	2.2
StdDev	1.2
Max	5.0



20. The course documents (lessons or lecture notes) used in this class facilitated my learning

Value	Count	Percent %
1 - Strongly Disagree	8	1.9%
2 - Disagree	15	3.5%
3 - Neutral	33	7.7%
4 - Agree	155	36.1%
5 - Strongly Agree	217	50.5%
Not Applicable	2	0.5%

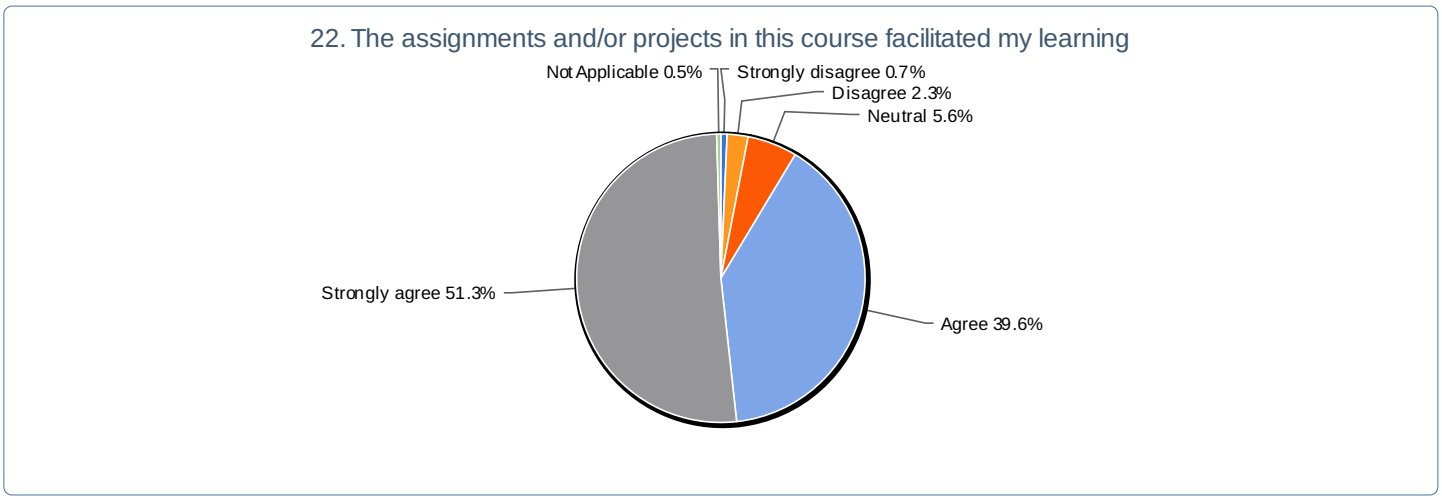
Statistics	
Total Responses	430
Sum	1,842.0
Avg.	4.3
StdDev	0.9
Max	5.0



21. The websites that were linked to this course facilitated my learning

Value	Count	Percent %
Strongly disagree	6	1.4%
Disagree	11	2.6%
Neutral	45	10.5%
Agree	154	35.8%
Strongly agree	194	45.1%
Not Applicable	20	4.7%

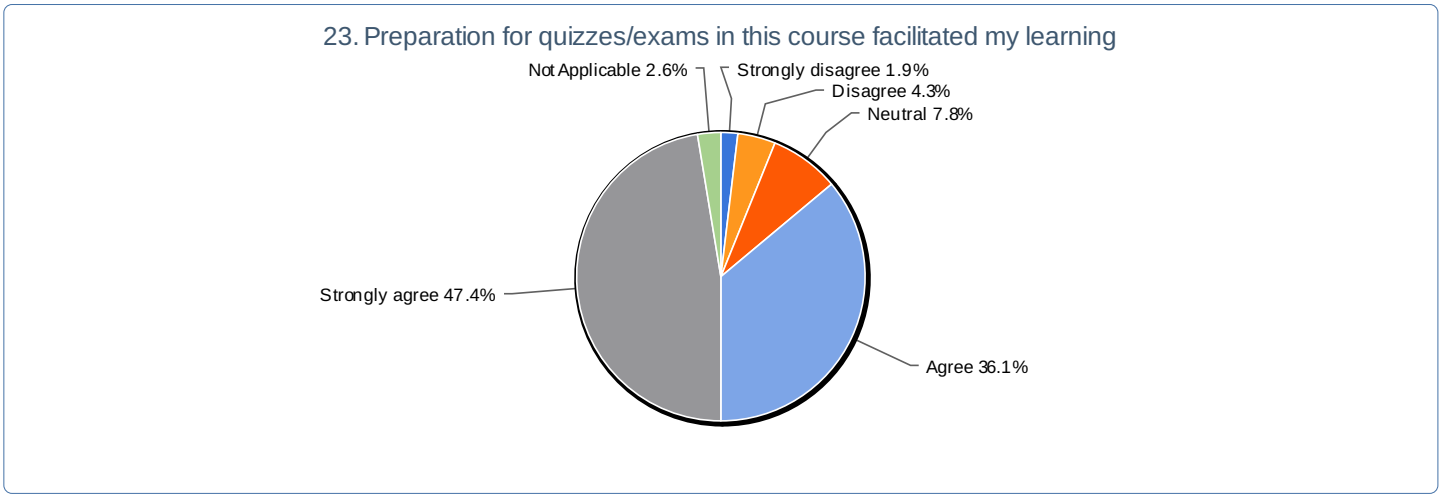
Statistics	
Total Responses	430
Sum	1,749.0
Avg.	4.3
StdDev	0.9
Max	5.0



22. The assignments and/or projects in this course facilitated my learning

Value	Count	Percent %
Strongly disagree	3	0.7%
Disagree	10	2.3%
Neutral	24	5.6%
Agree	170	39.6%
Strongly agree	220	51.3%
Not Applicable	2	0.5%

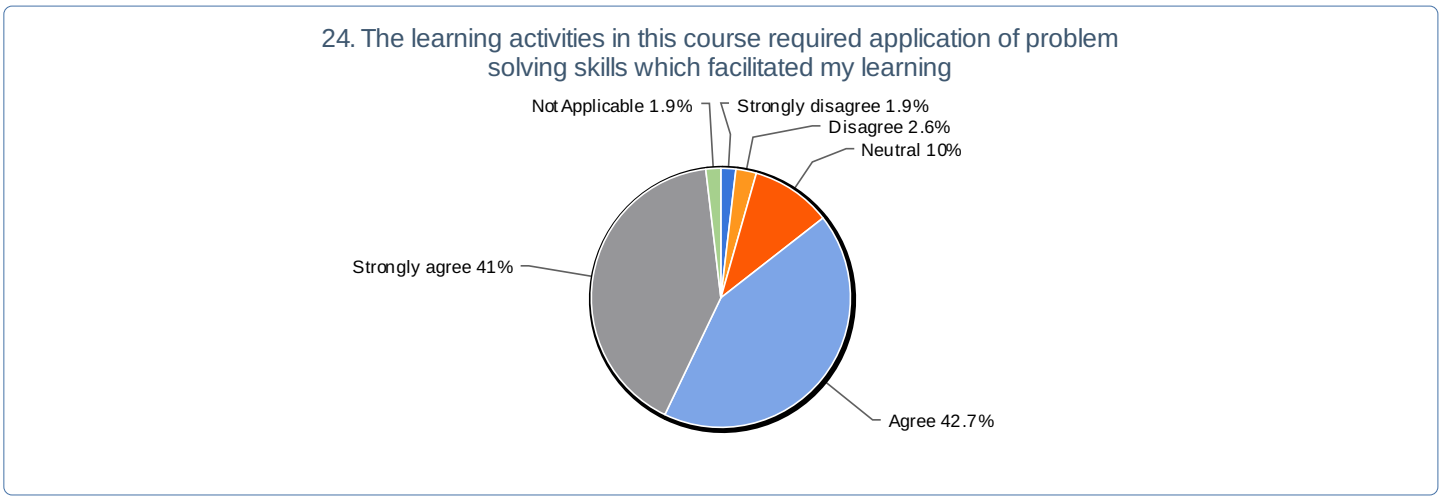
Statistics	
Total Responses	429
Sum	1,875.0
Avg.	4.4
StdDev	0.8
Max	5.0



23. Preparation for quizzes/exams in this course facilitated my learning

Value	Count	Percent %
Strongly disagree	8	1.9%
Disagree	18	4.3%
Neutral	33	7.8%
Agree	153	36.1%
Strongly agree	201	47.4%
Not Applicable	11	2.6%

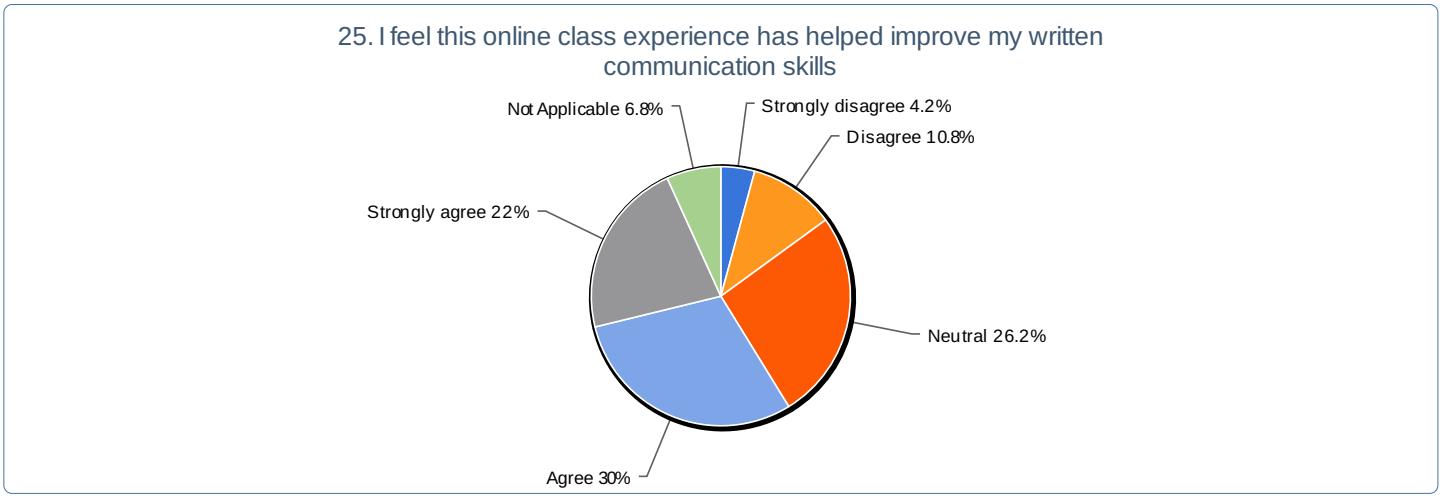
Statistics	
Total Responses	424
Sum	1,760.0
Avg.	4.3
StdDev	0.9
Max	5.0



24. The learning activities in this course required application of problem solving skills which facilitated my learning

Value	Count	Percent %
Strongly disagree	8	1.9%
Disagree	11	2.6%
Neutral	43	10.0%
Agree	183	42.7%
Strongly agree	176	41.0%
Not Applicable	8	1.9%

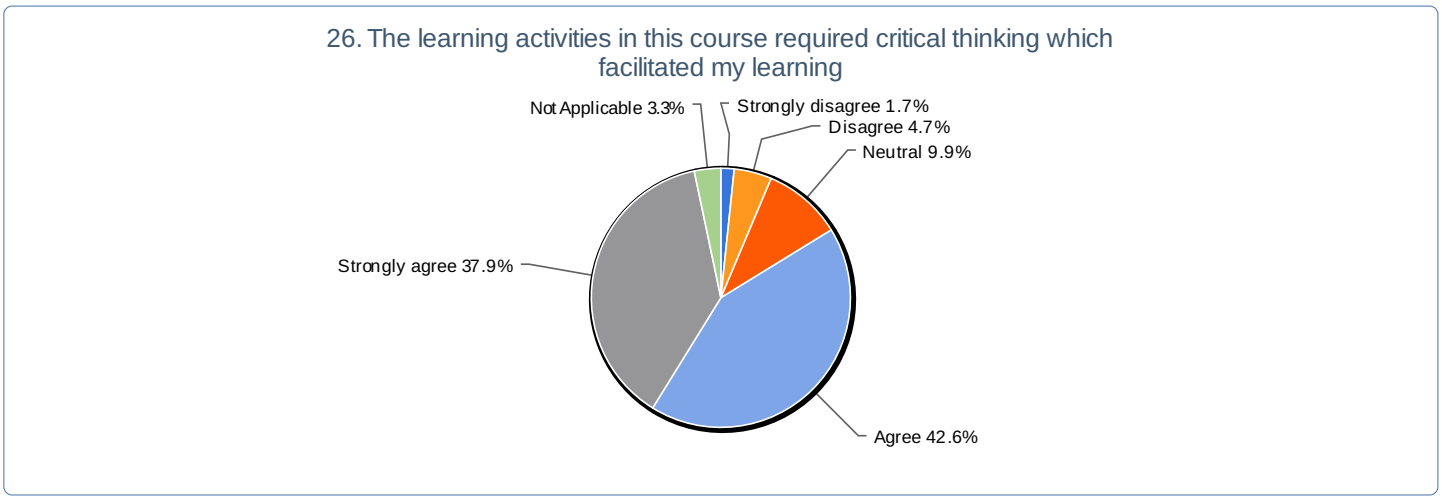
Statistics	
Total Responses	429
Sum	1,771.0
Avg.	4.2
StdDev	0.9
Max	5.0



25. I feel this online class experience has helped improve my written communication skills

Value	Count	Percent %
Strongly disagree	18	4.2%
Disagree	46	10.8%
Neutral	112	26.2%
Agree	128	30.0%
Strongly agree	94	22.0%
Not Applicable	29	6.8%

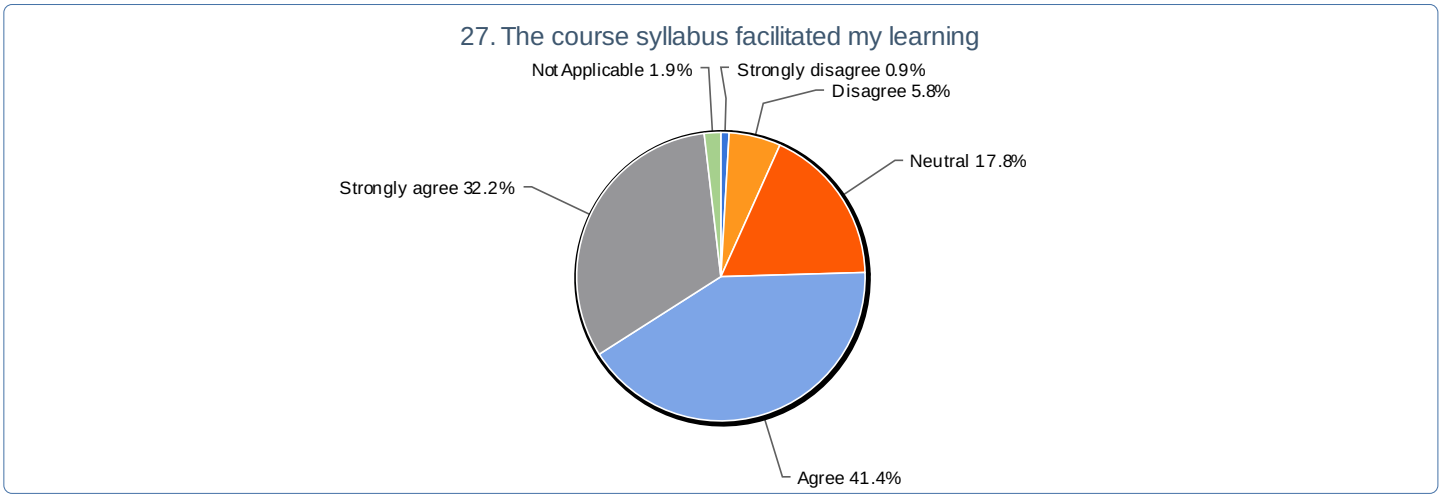
Statistics	
Total Responses	427
Sum	1,428.0
Avg.	3.6
StdDev	1.1
Max	5.0



26. The learning activities in this course required critical thinking which facilitated my learning

Value	Count	Percent %
Strongly disagree	7	1.7%
Disagree	20	4.7%
Neutral	42	9.9%
Agree	181	42.6%
Strongly agree	161	37.9%
Not Applicable	14	3.3%

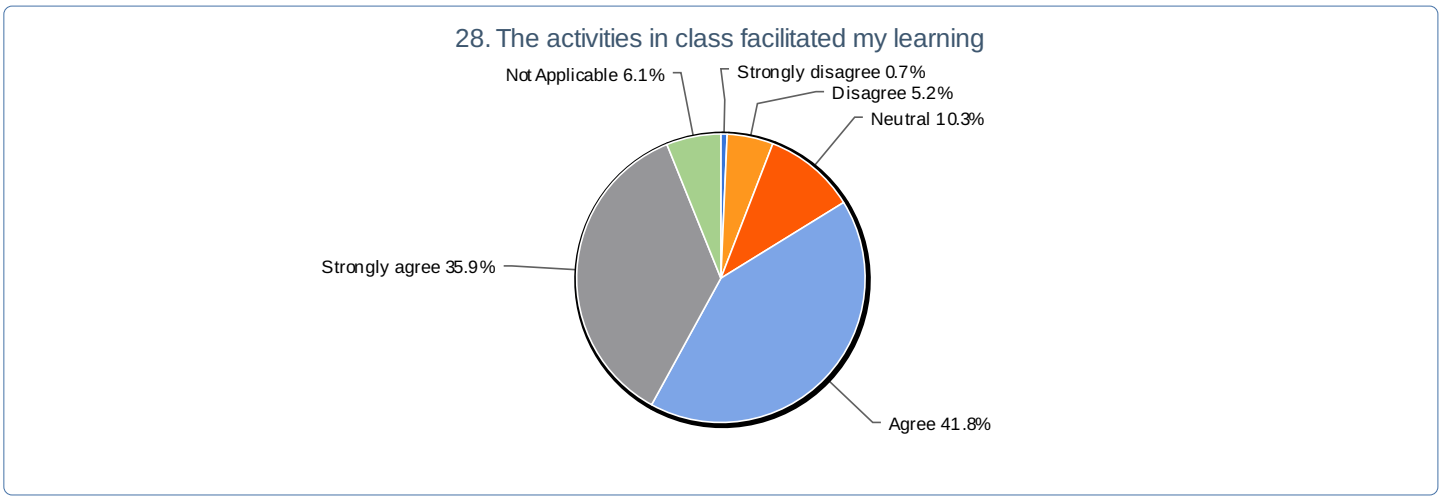
Statistics	
Total Responses	425
Sum	1,702.0
Avg.	4.1
StdDev	0.9
Max	5.0



27. The course syllabus facilitated my learning

Value	Count	Percent %
Strongly disagree	4	0.9%
Disagree	25	5.8%
Neutral	77	17.8%
Agree	179	41.4%
Strongly agree	139	32.2%
Not Applicable	8	1.9%

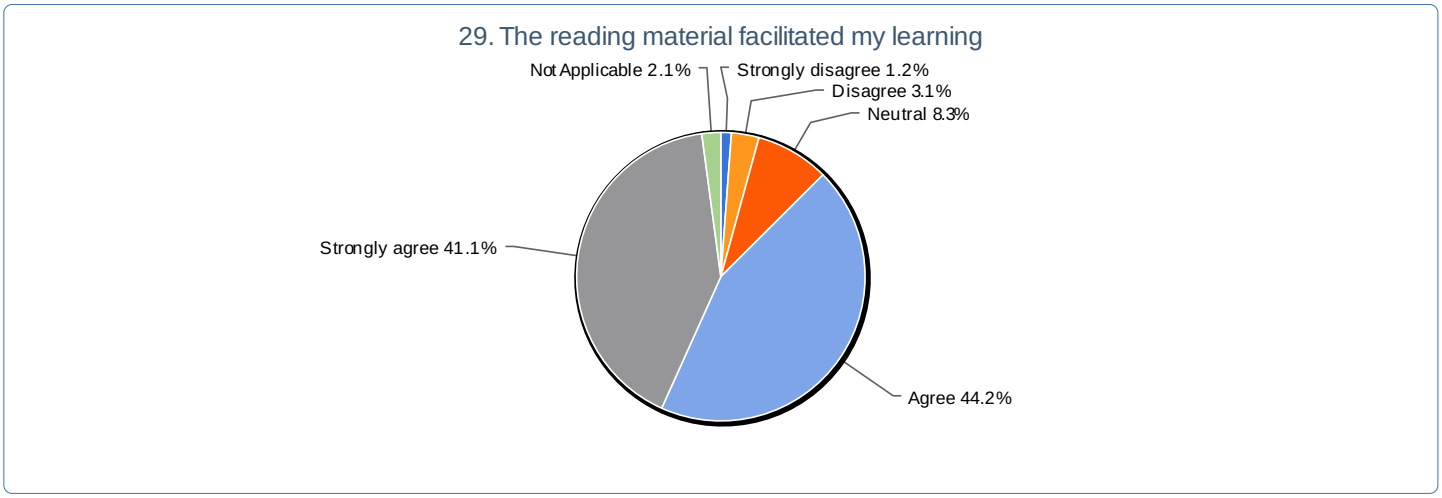
Statistics	
Total Responses	432
Sum	1,696.0
Avg.	4.0
StdDev	0.9
Max	5.0



28. The activities in class facilitated my learning

Value	Count	Percent %
Strongly disagree	3	0.7%
Disagree	22	5.2%
Neutral	44	10.3%
Agree	178	41.8%
Strongly agree	153	35.9%
Not Applicable	26	6.1%

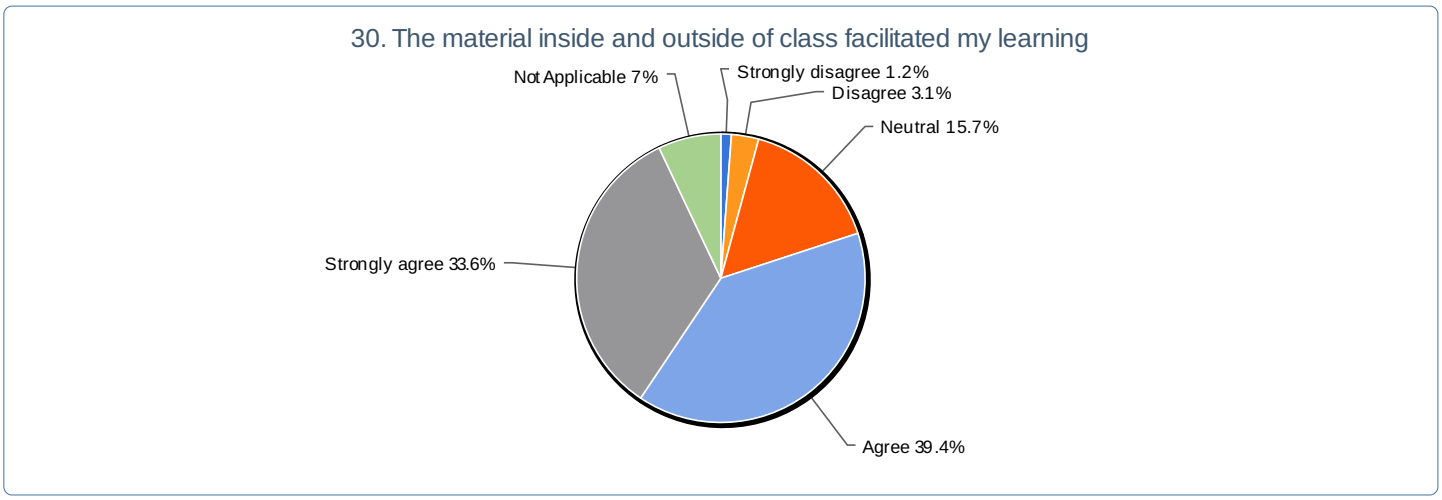
Statistics	
Total Responses	426
Sum	1,656.0
Avg.	4.1
StdDev	0.9
Max	5.0



29. The reading material facilitated my learning

Value	Count	Percent %
Strongly disagree	5	1.2%
Disagree	13	3.1%
Neutral	35	8.3%
Agree	187	44.2%
Strongly agree	174	41.1%
Not Applicable	9	2.1%

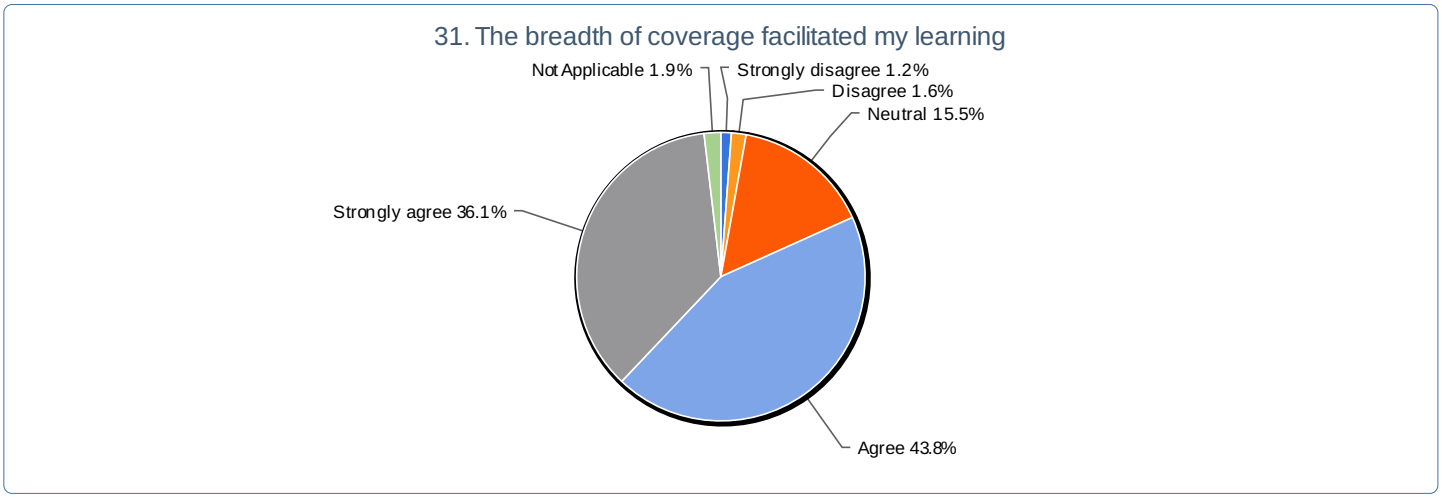
Statistics	
Total Responses	423
Sum	1,754.0
Avg.	4.2
StdDev	0.8
Max	5.0



30. The material inside and outside of class facilitated my learning

Value	Count	Percent %
Strongly disagree	5	1.2%
Disagree	13	3.1%
Neutral	67	15.7%
Agree	168	39.4%
Strongly agree	143	33.6%
Not Applicable	30	7.0%

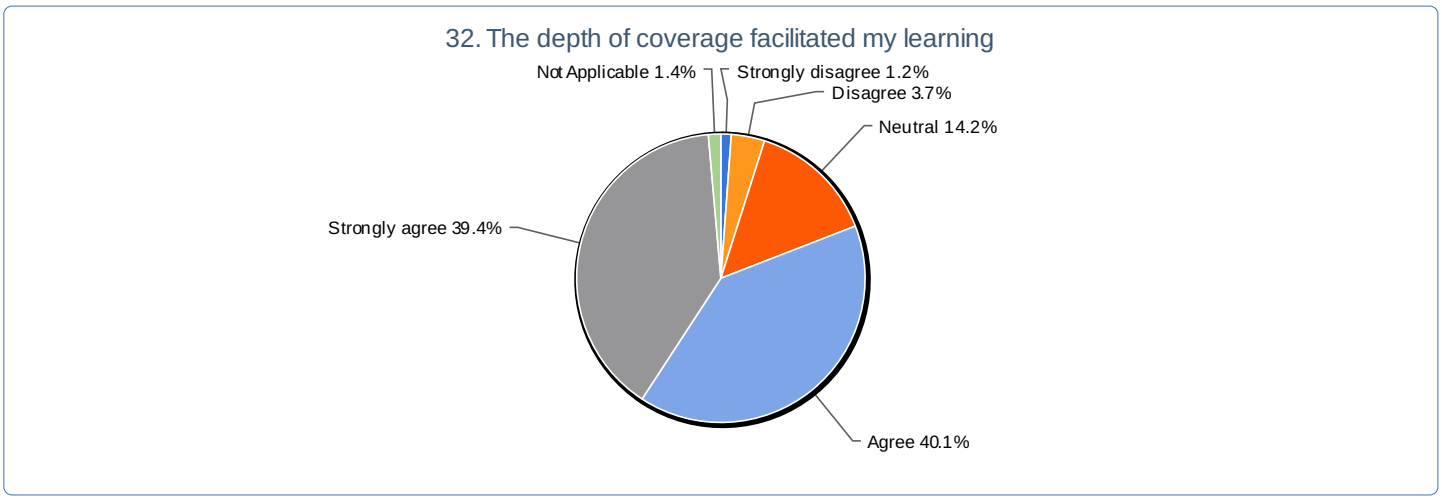
Statistics	
Total Responses	426
Sum	1,619.0
Avg.	4.1
StdDev	0.9
Max	5.0



31. The breadth of coverage facilitated my learning

Value	Count	Percent %
Strongly disagree	5	1.2%
Disagree	7	1.6%
Neutral	66	15.5%
Agree	187	43.8%
Strongly agree	154	36.1%
Not Applicable	8	1.9%

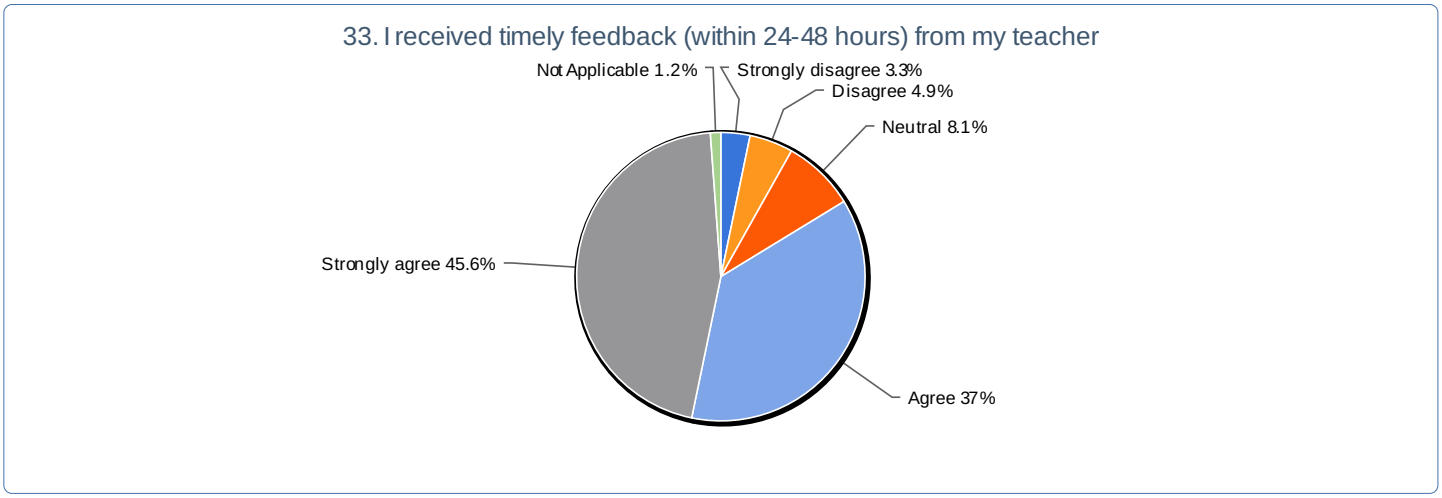
Statistics	
Total Responses	427
Sum	1,735.0
Avg.	4.1
StdDev	0.8
Max	5.0



32. The depth of coverage facilitated my learning

Value	Count	Percent %
Strongly disagree	5	1.2%
Disagree	16	3.7%
Neutral	61	14.2%
Agree	172	40.1%
Strongly agree	169	39.4%
Not Applicable	6	1.4%

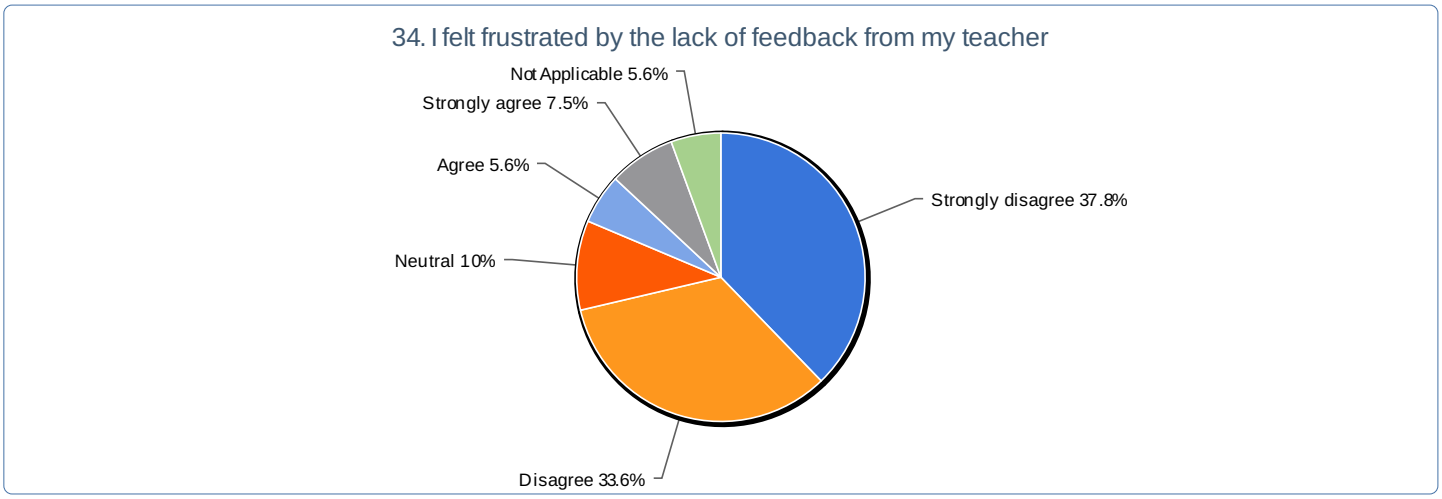
Statistics	
Total Responses	429
Sum	1,753.0
Avg.	4.1
StdDev	0.9
Max	5.0



33. I received timely feedback (within 24-48 hours) from my teacher

Value	Count	Percent %
Strongly disagree	14	3.3%
Disagree	21	4.9%
Neutral	35	8.1%
Agree	159	37.0%
Strongly agree	196	45.6%
Not Applicable	5	1.2%

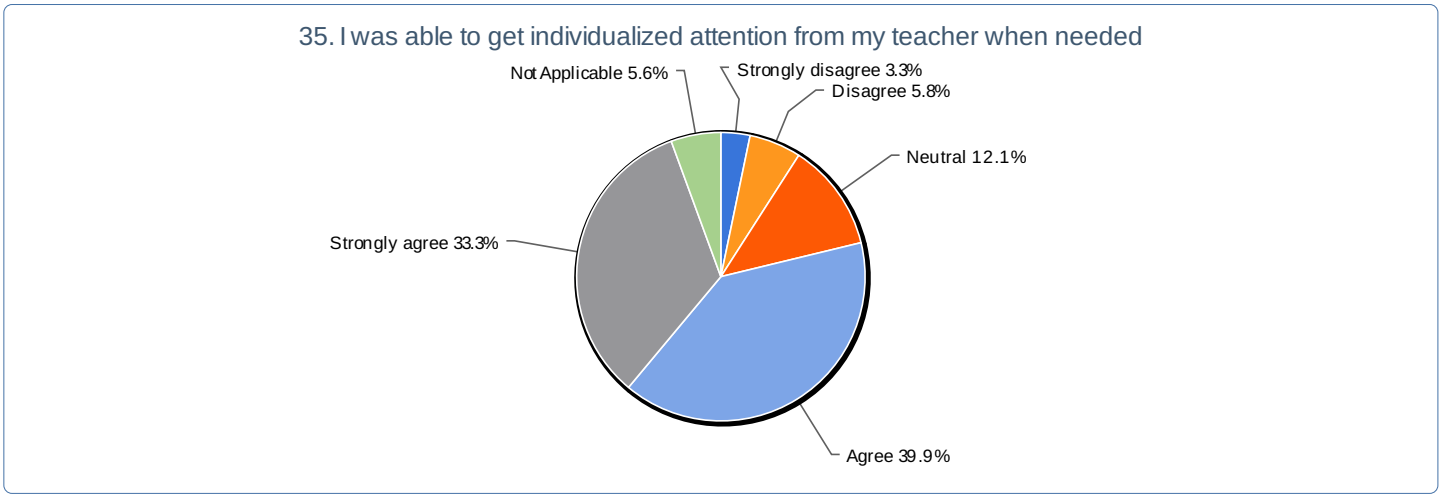
Statistics	
Total Responses	430
Sum	1,777.0
Avg.	4.2
StdDev	1.0
Max	5.0



34. I felt frustrated by the lack of feedback from my teacher

Value	Count	Percent %
Strongly disagree	162	37.8%
Disagree	144	33.6%
Neutral	43	10.0%
Agree	24	5.6%
Strongly agree	32	7.5%
Not Applicable	24	5.6%

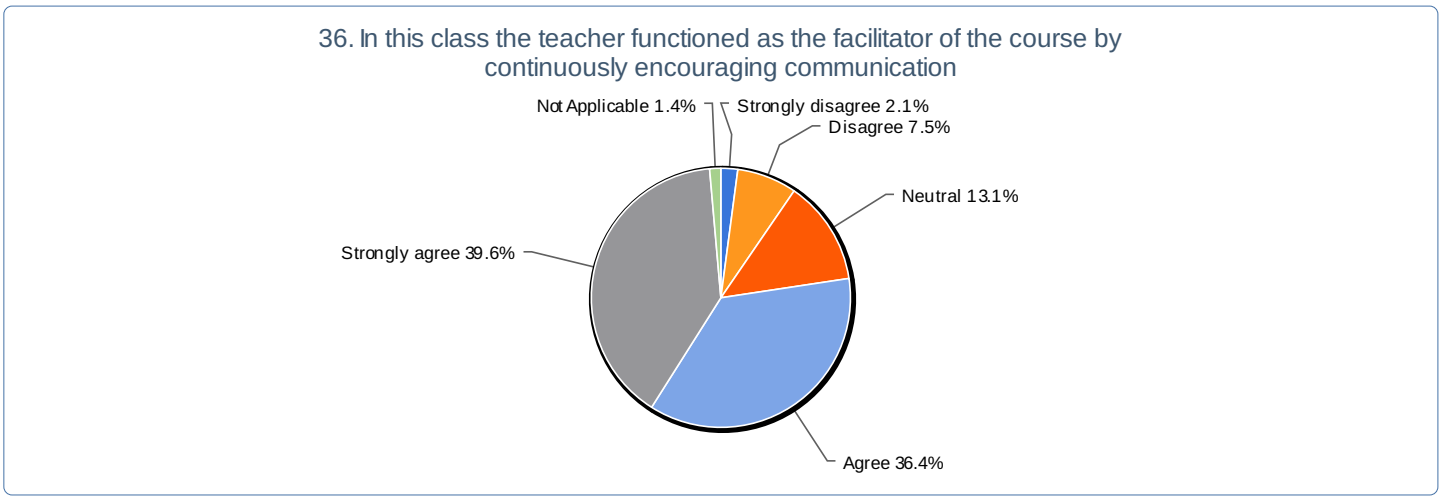
Statistics	
Total Responses	429
Sum	835.0
Avg.	2.1
StdDev	1.2
Max	5.0



35. I was able to get individualized attention from my teacher when needed

Value	Count	Percent %
Strongly disagree	14	3.3%
Disagree	25	5.8%
Neutral	52	12.1%
Agree	171	39.9%
Strongly agree	143	33.3%
Not Applicable	24	5.6%

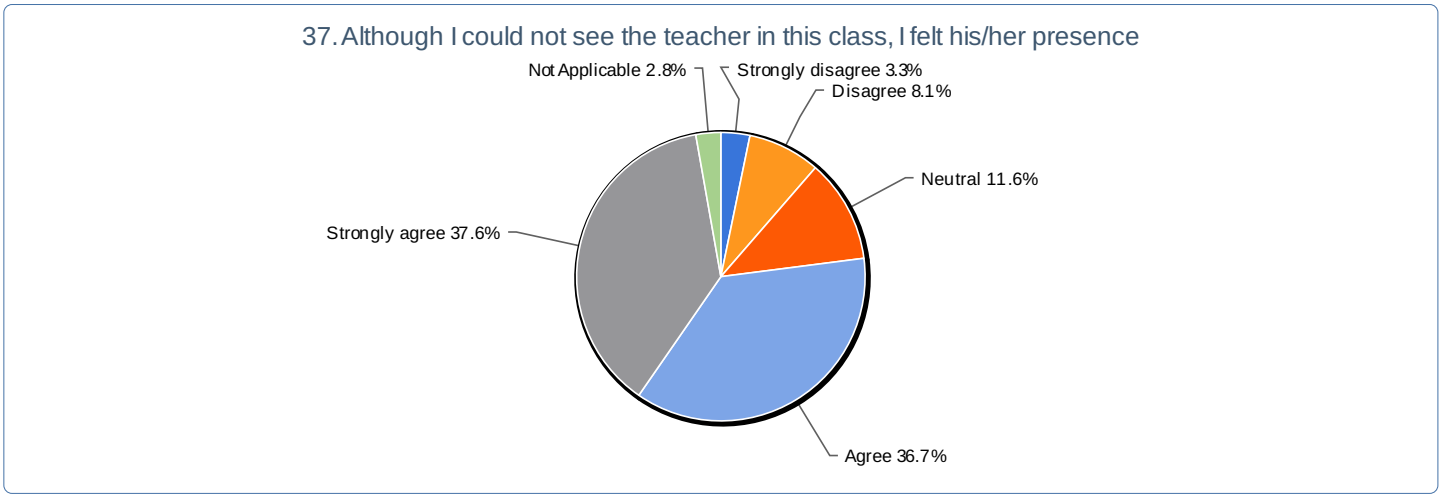
Statistics	
Total Responses	429
Sum	1,619.0
Avg.	4.0
StdDev	1.0
Max	5.0



36. In this class the teacher functioned as the facilitator of the course by continuously encouraging communication

Value	Count	Percent %
Strongly disagree	9	2.1%
Disagree	32	7.5%
Neutral	56	13.1%
Agree	156	36.4%
Strongly agree	170	39.6%
Not Applicable	6	1.4%

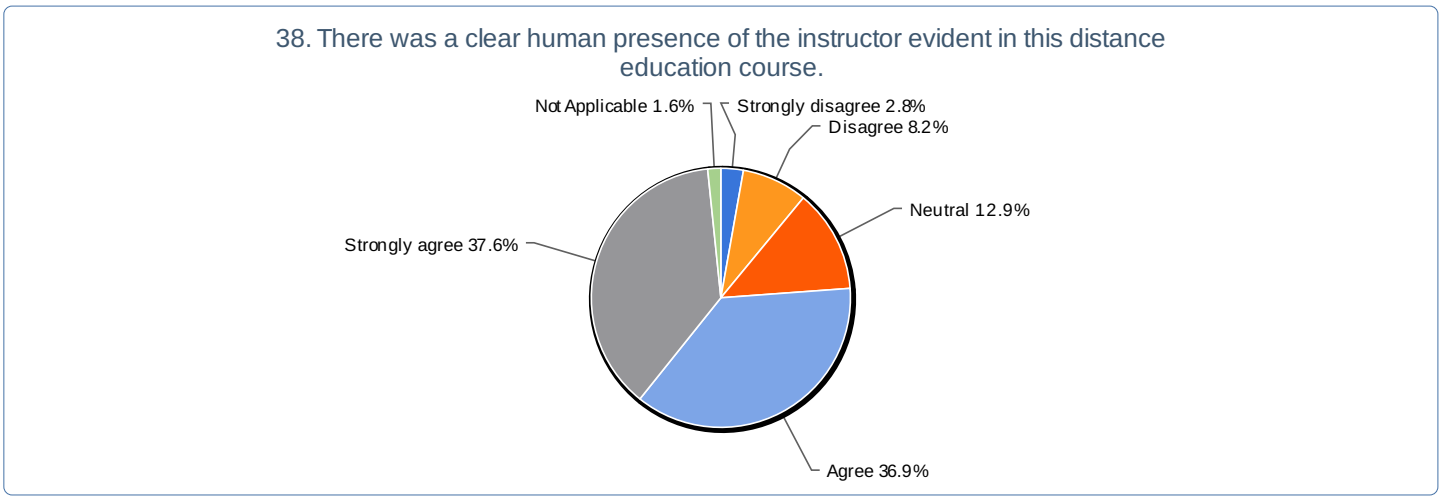
Statistics	
Total Responses	429
Sum	1,715.0
Avg.	4.1
StdDev	1.0
Max	5.0



37. Although I could not see the teacher in this class, I felt his/her presence

Value	Count	Percent %
Strongly disagree	14	3.3%
Disagree	35	8.1%
Neutral	50	11.6%
Agree	158	36.7%
Strongly agree	162	37.6%
Not Applicable	12	2.8%

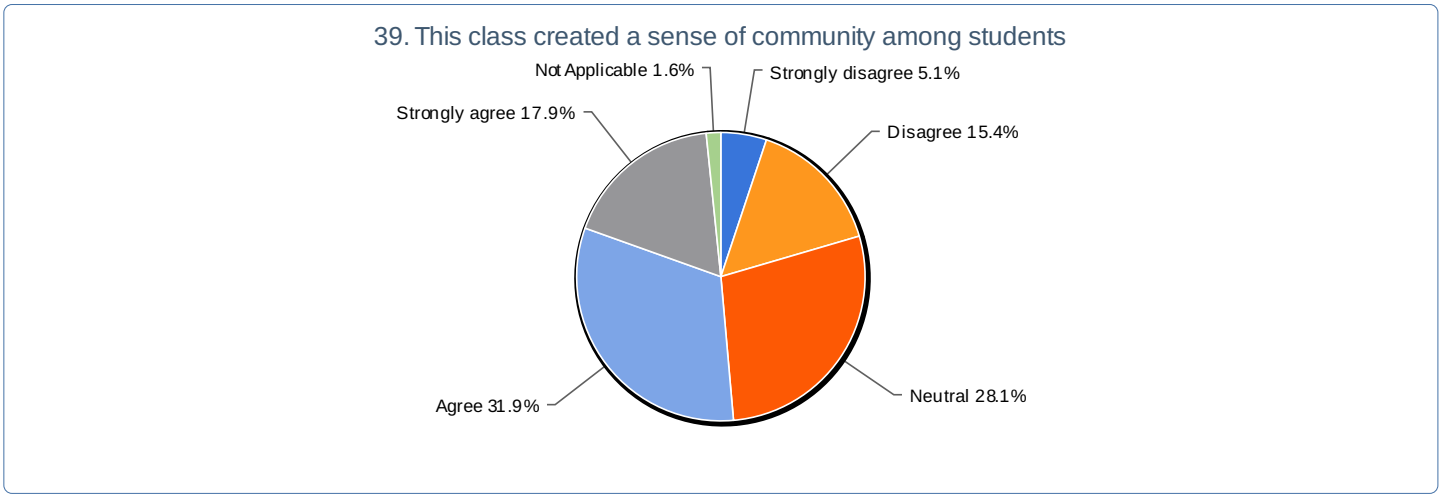
Statistics	
Total Responses	431
Sum	1,676.0
Avg.	4.0
StdDev	1.1
Max	5.0



38. There was a clear human presence of the instructor evident in this distance education course.

Value	Count	Percent %
Strongly disagree	12	2.8%
Disagree	35	8.2%
Neutral	55	12.9%
Agree	158	36.9%
Strongly agree	161	37.6%
Not Applicable	7	1.6%

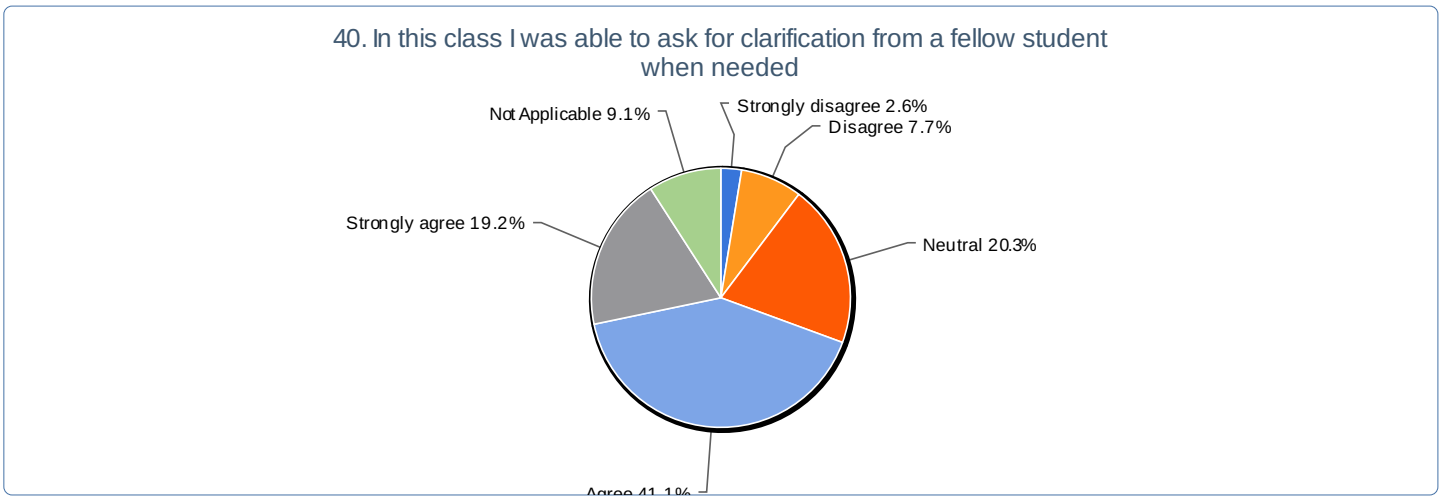
Statistics	
Total Responses	428
Sum	1,684.0
Avg.	4.0
StdDev	1.0
Max	5.0



39. This class created a sense of community among students

Value	Count	Percent %
Strongly disagree	22	5.1%
Disagree	66	15.4%
Neutral	121	28.1%
Agree	137	31.9%
Strongly agree	77	17.9%
Not Applicable	7	1.6%

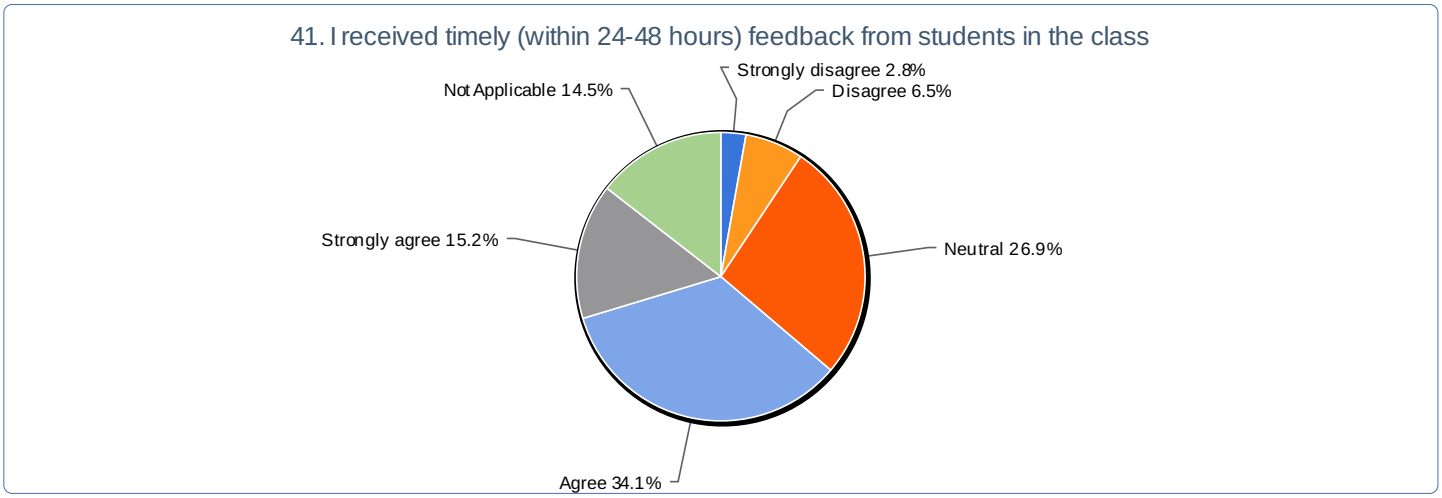
Statistics	
Total Responses	430
Sum	1,450.0
Avg.	3.4
StdDev	1.1
Max	5.0



40. In this class I was able to ask for clarification from a fellow student when needed

Value	Count	Percent %
Strongly disagree	11	2.6%
Disagree	33	7.7%
Neutral	87	20.3%
Agree	176	41.1%
Strongly agree	82	19.2%
Not Applicable	39	9.1%

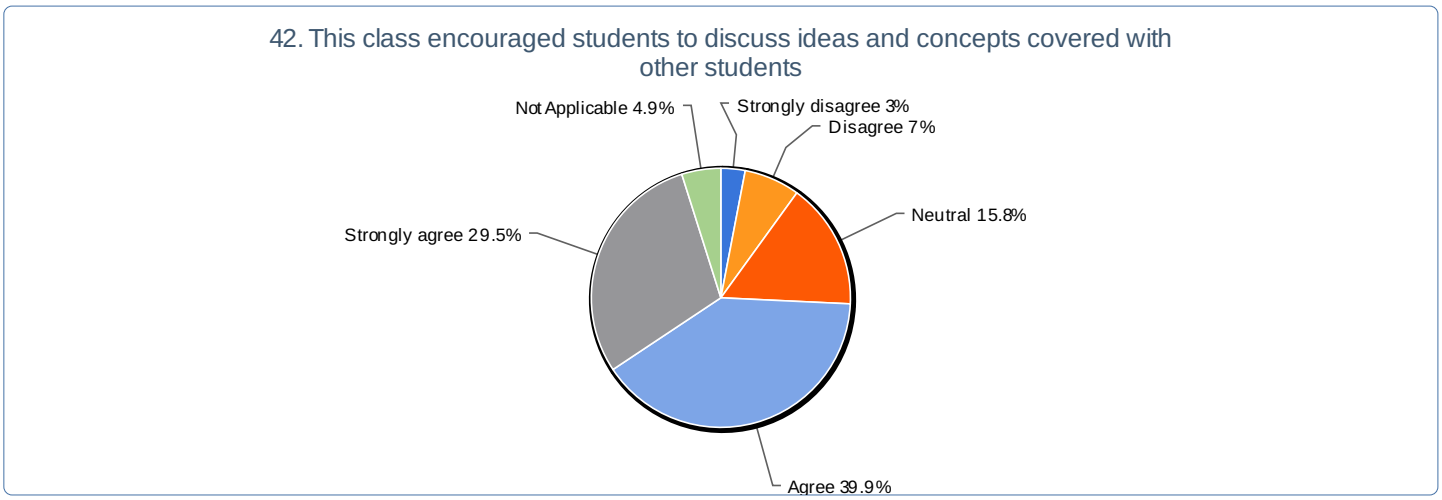
Statistics	
Total Responses	428
Sum	1,452.0
Avg.	3.7
StdDev	1.0
Max	5.0



41. I received timely (within 24-48 hours) feedback from students in the class

Value	Count	Percent %
Strongly disagree	12	2.8%
Disagree	28	6.5%
Neutral	115	26.9%
Agree	146	34.1%
Strongly agree	65	15.2%
Not Applicable	62	14.5%

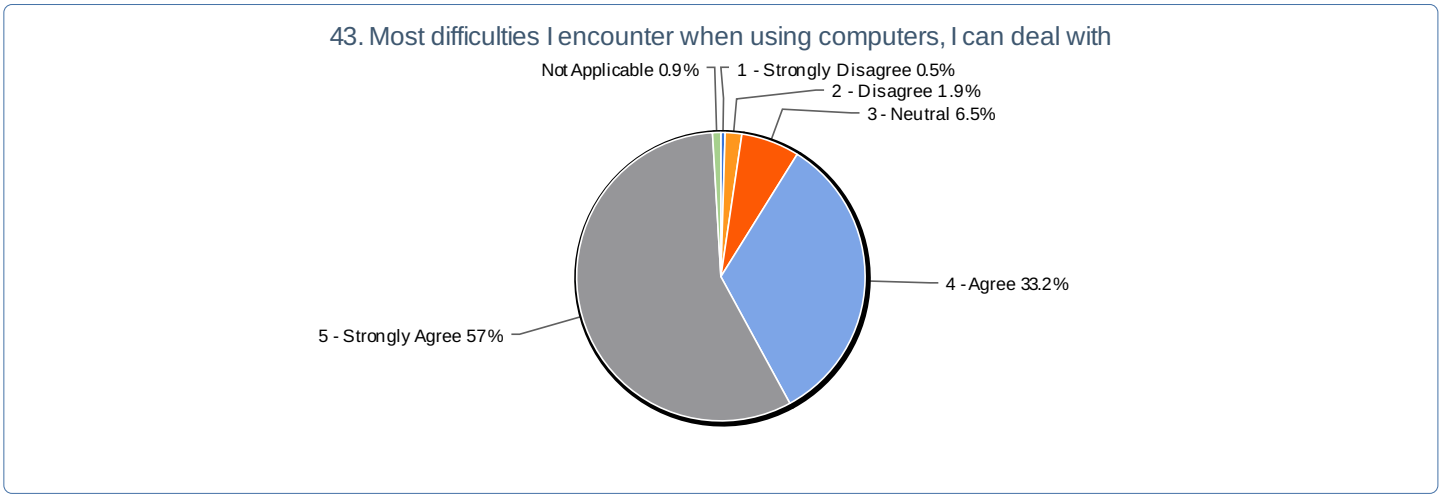
Statistics	
Total Responses	428
Sum	1,322.0
Avg.	3.6
StdDev	1.0
Max	5.0



42. This class encouraged students to discuss ideas and concepts covered with other students

Value	Count	Percent %
Strongly disagree	13	3.0%
Disagree	30	7.0%
Neutral	68	15.8%
Agree	172	39.9%
Strongly agree	127	29.5%
Not Applicable	21	4.9%

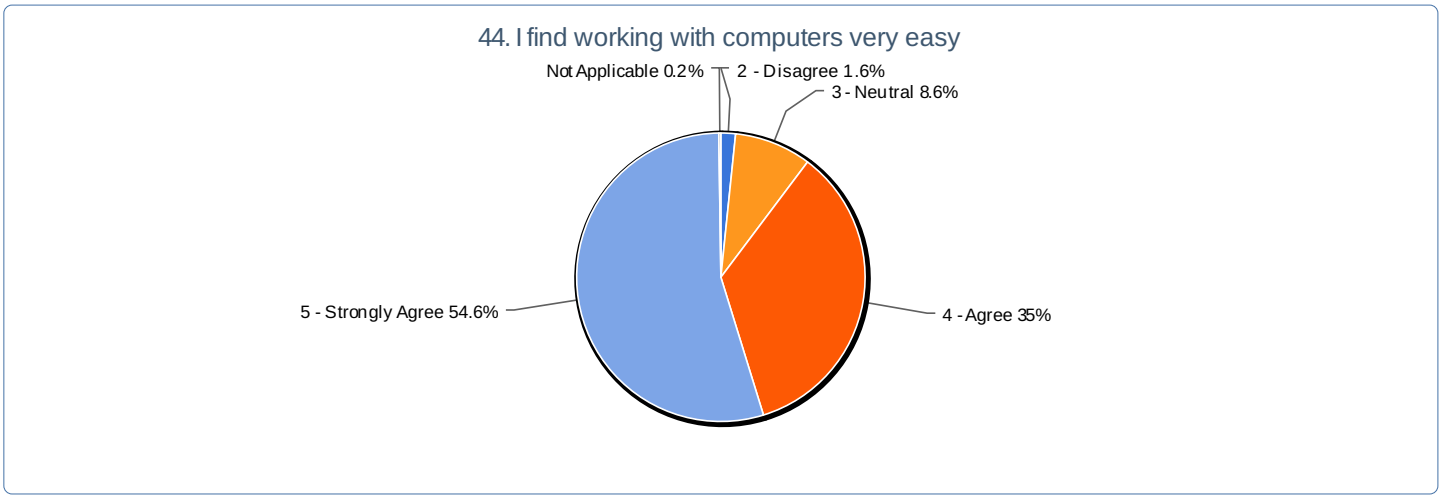
Statistics	
Total Responses	431
Sum	1,600.0
Avg.	3.9
StdDev	1.0
Max	5.0



43. Most difficulties I encounter when using computers, I can deal with

Value	Count	Percent %
1 - Strongly Disagree	2	0.5%
2 - Disagree	8	1.9%
3 - Neutral	28	6.5%
4 - Agree	142	33.2%
5 - Strongly Agree	244	57.0%
Not Applicable	4	0.9%

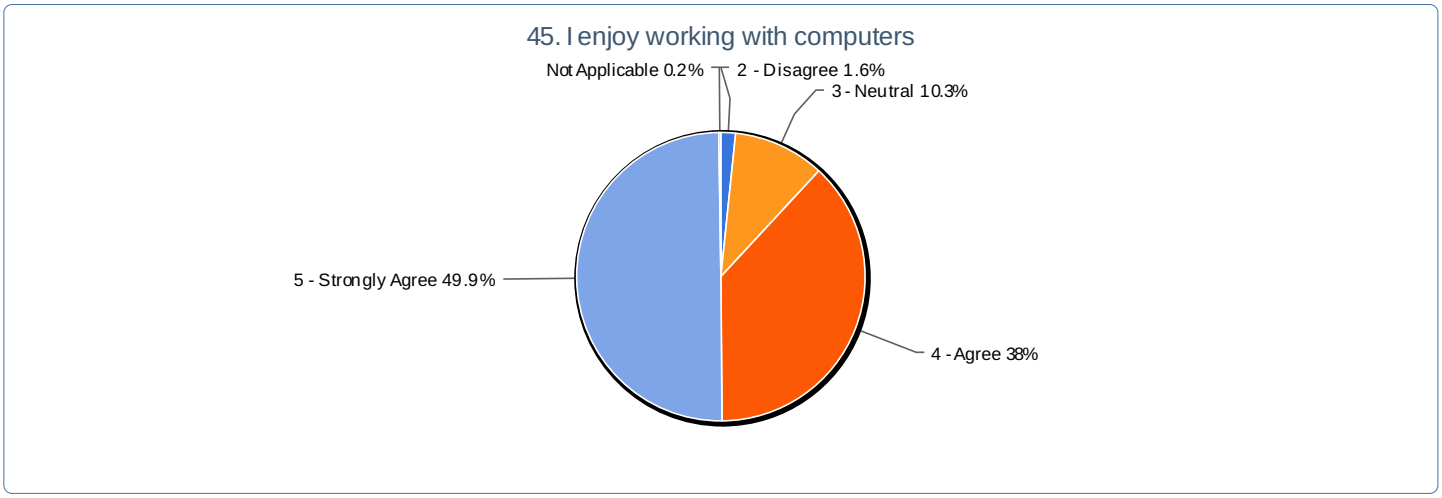
Statistics	
Total Responses	428
Sum	1,890.0
Avg.	4.5
StdDev	0.7
Max	5.0



44. I find working with computers very easy

Value	Count	Percent %
1 - Strongly Disagree	0	0.0%
2 - Disagree	7	1.6%
3 - Neutral	37	8.6%
4 - Agree	150	35.0%
5 - Strongly Agree	234	54.6%
Not Applicable	1	0.2%

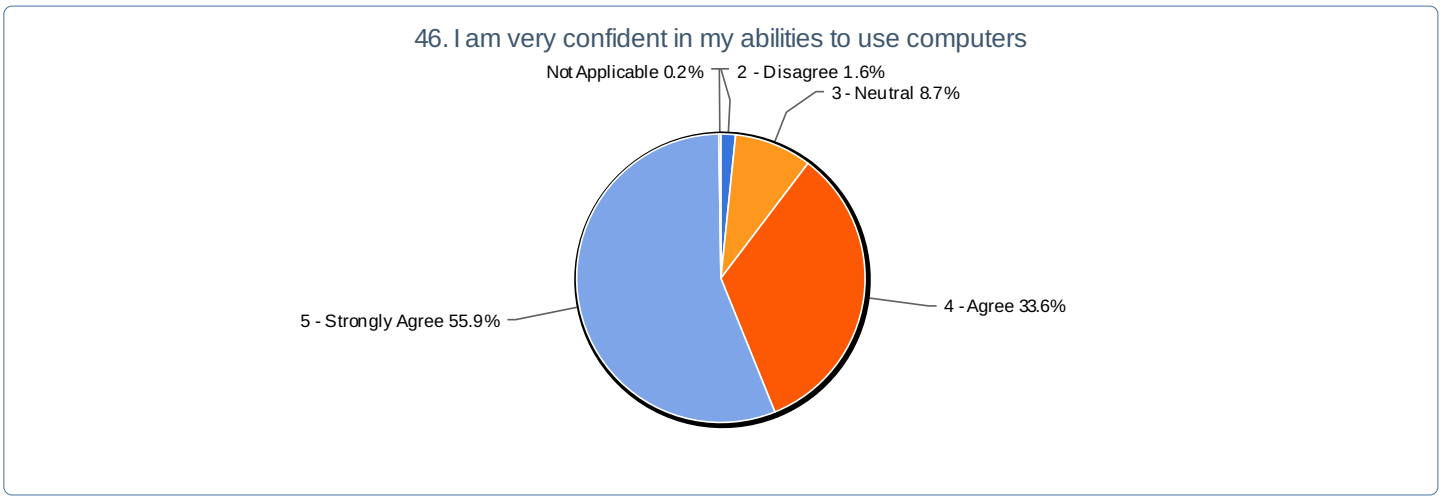
Statistics	
Total Responses	429
Sum	1,895.0
Avg.	4.4
StdDev	0.7
Max	5.0



45. I enjoy working with computers

Value	Count	Percent %
1 - Strongly Disagree	0	0.0%
2 - Disagree	7	1.6%
3 - Neutral	44	10.3%
4 - Agree	163	38.0%
5 - Strongly Agree	214	49.9%
Not Applicable	1	0.2%

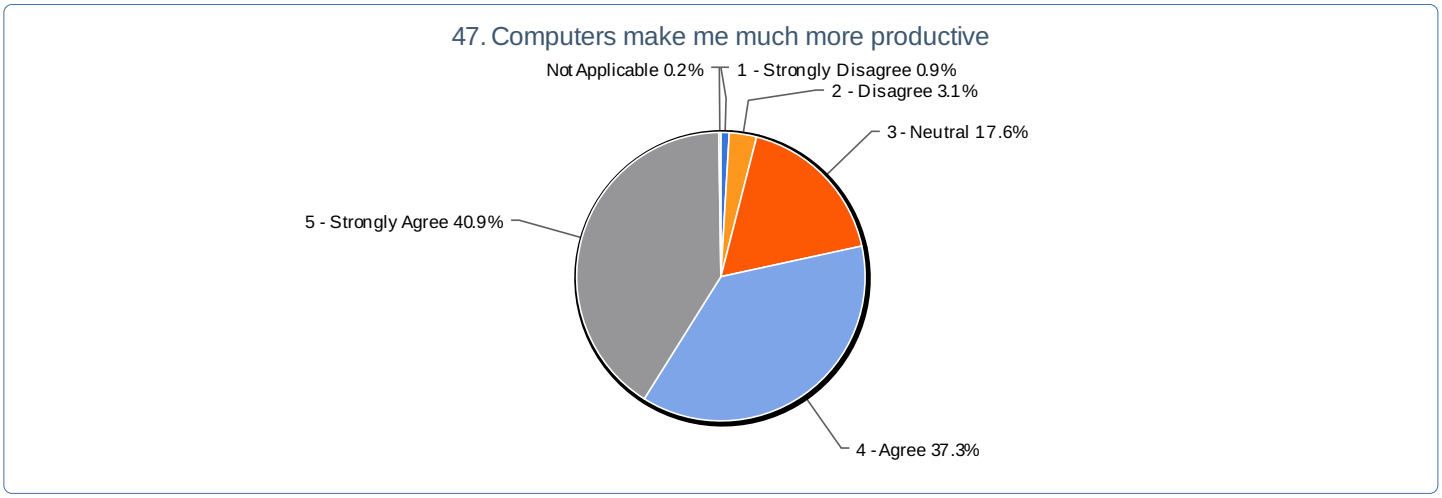
Statistics	
Total Responses	429
Sum	1,868.0
Avg.	4.4
StdDev	0.7
Max	5.0



46. I am very confident in my abilities to use computers

Value	Count	Percent %
1 - Strongly Disagree	0	0.0%
2 - Disagree	7	1.6%
3 - Neutral	37	8.7%
4 - Agree	143	33.6%
5 - Strongly Agree	238	55.9%
Not Applicable	1	0.2%

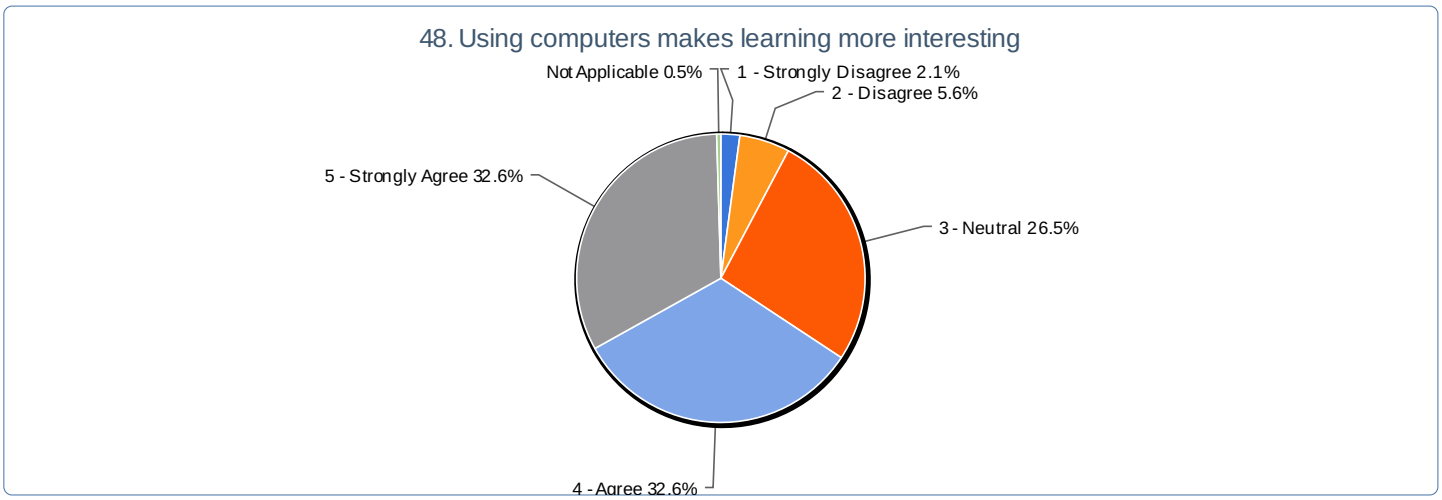
Statistics	
Total Responses	426
Sum	1,887.0
Avg.	4.4
StdDev	0.7
Max	5.0



47. Computers make me much more productive

Value	Count	Percent %
1 - Strongly Disagree	4	0.9%
2 - Disagree	13	3.1%
3 - Neutral	75	17.6%
4 - Agree	159	37.3%
5 - Strongly Agree	174	40.9%
Not Applicable	1	0.2%

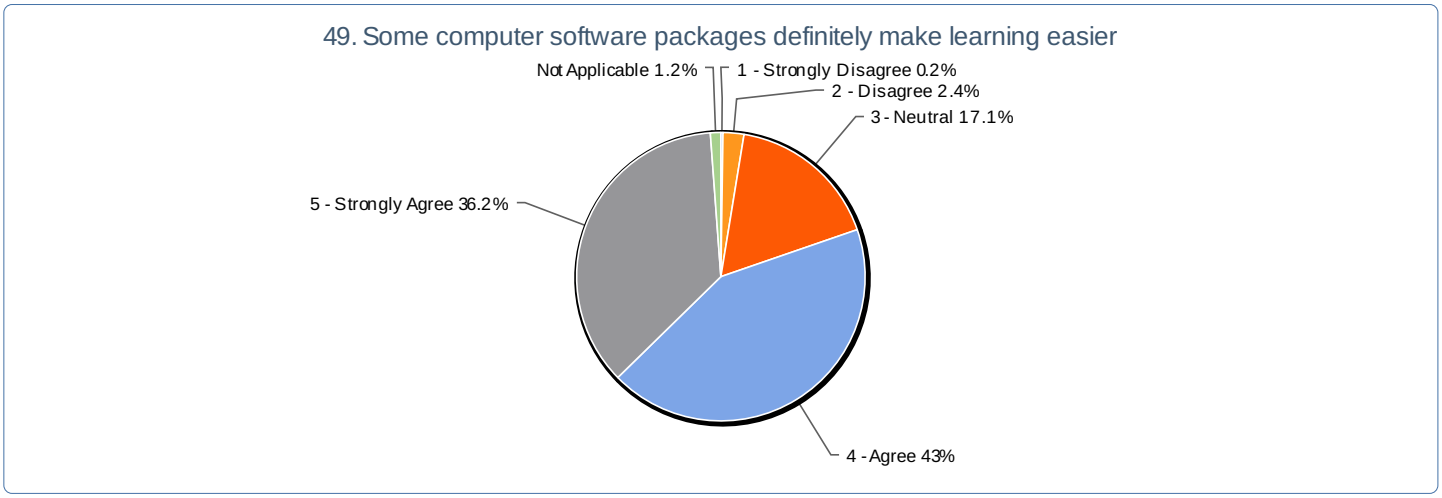
Statistics	
Total Responses	426
Sum	1,761.0
Avg.	4.1
StdDev	0.9
Max	5.0



48. Using computers makes learning more interesting

Value	Count	Percent %
1 - Strongly Disagree	9	2.1%
2 - Disagree	24	5.6%
3 - Neutral	113	26.5%
4 - Agree	139	32.6%
5 - Strongly Agree	139	32.6%
Not Applicable	2	0.5%

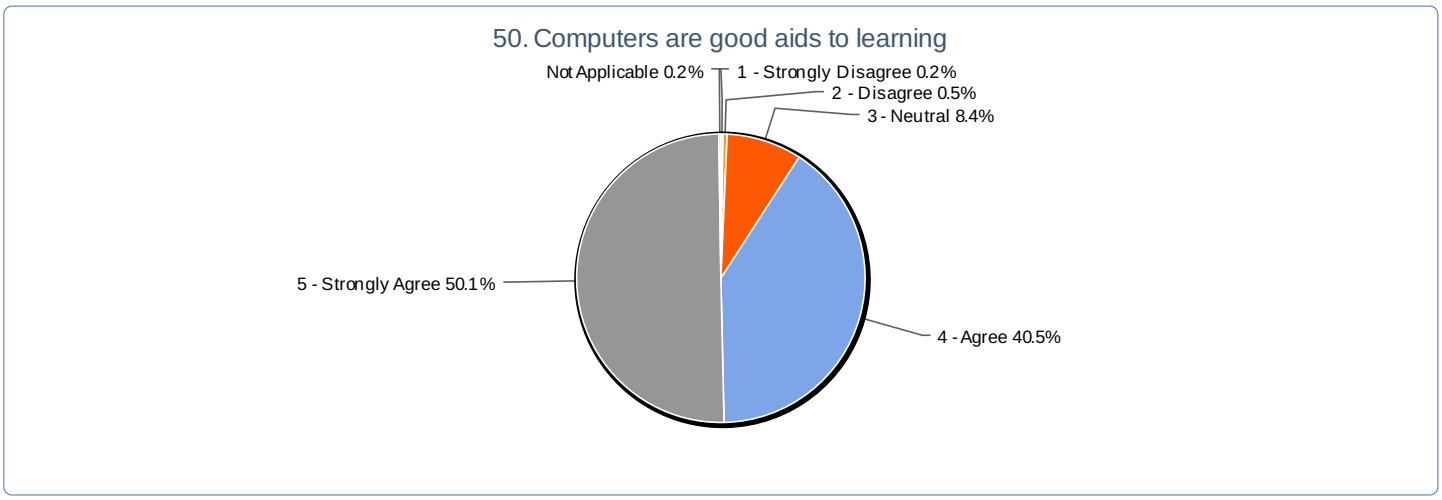
Statistics	
Total Responses	426
Sum	1,647.0
Avg.	3.9
StdDev	1.0
Max	5.0



49. Some computer software packages definitely make learning easier

Value	Count	Percent %
1 - Strongly Disagree	1	0.2%
2 - Disagree	10	2.4%
3 - Neutral	73	17.1%
4 - Agree	183	43.0%
5 - Strongly Agree	154	36.2%
Not Applicable	5	1.2%

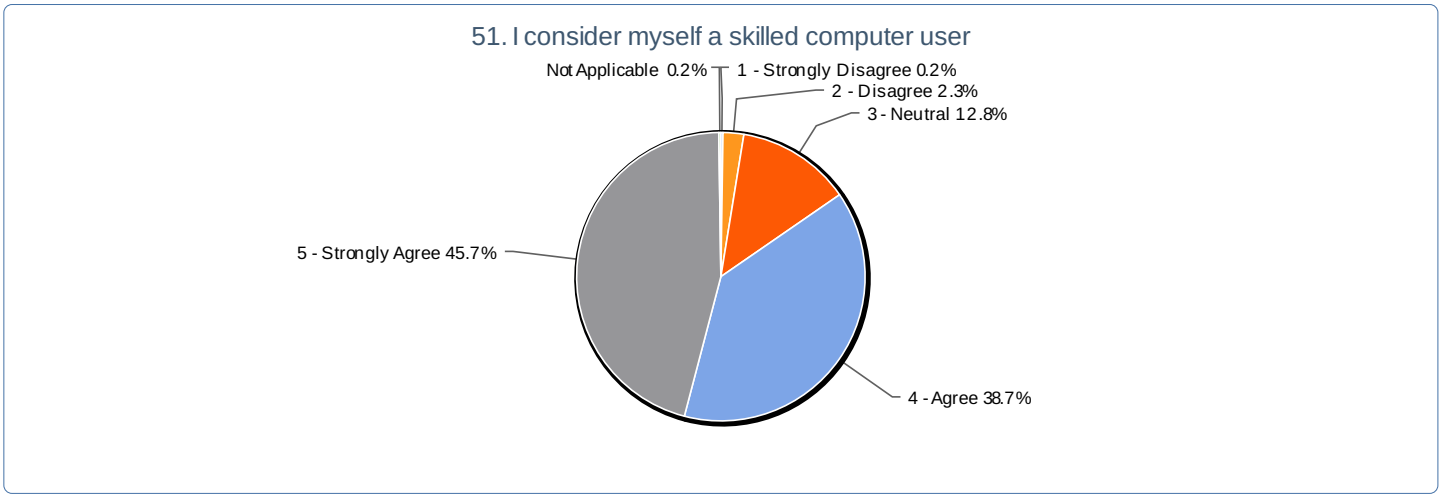
Statistics	
Total Responses	426
Sum	1,742.0
Avg.	4.1
StdDev	0.8
Max	5.0



50. Computers are good aids to learning

Value	Count	Percent %
1 - Strongly Disagree	1	0.2%
2 - Disagree	2	0.5%
3 - Neutral	36	8.4%
4 - Agree	173	40.5%
5 - Strongly Agree	214	50.1%
Not Applicable	1	0.2%

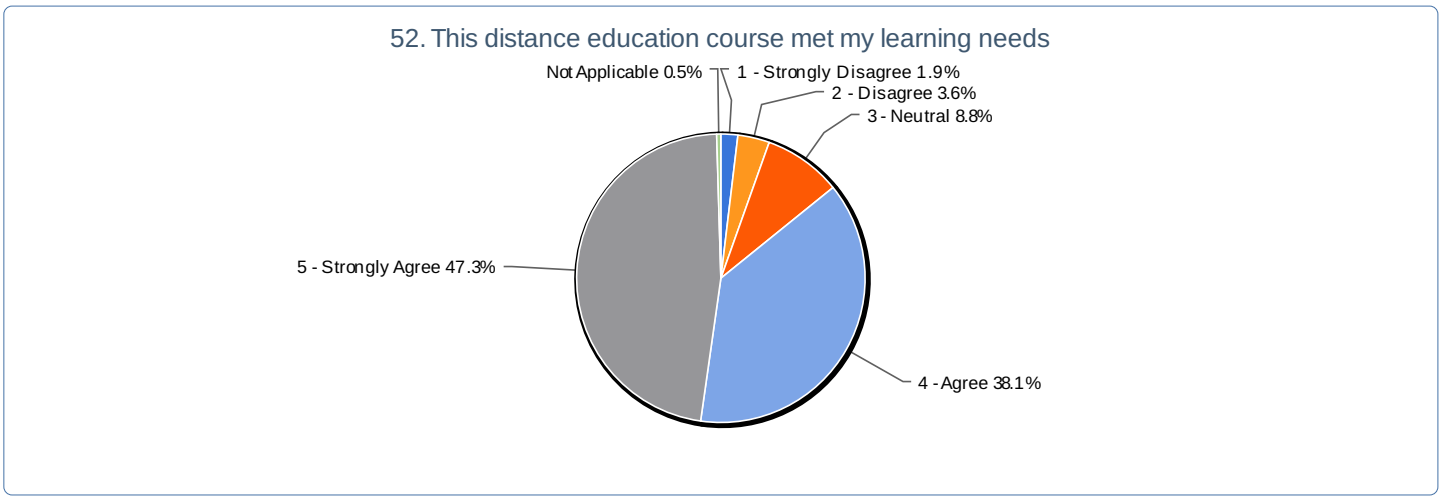
Statistics	
Total Responses	427
Sum	1,875.0
Avg.	4.4
StdDev	0.7
Max	5.0



51. I consider myself a skilled computer user

Value	Count	Percent %
1 - Strongly Disagree	1	0.2%
2 - Disagree	10	2.3%
3 - Neutral	55	12.8%
4 - Agree	166	38.7%
5 - Strongly Agree	196	45.7%
Not Applicable	1	0.2%

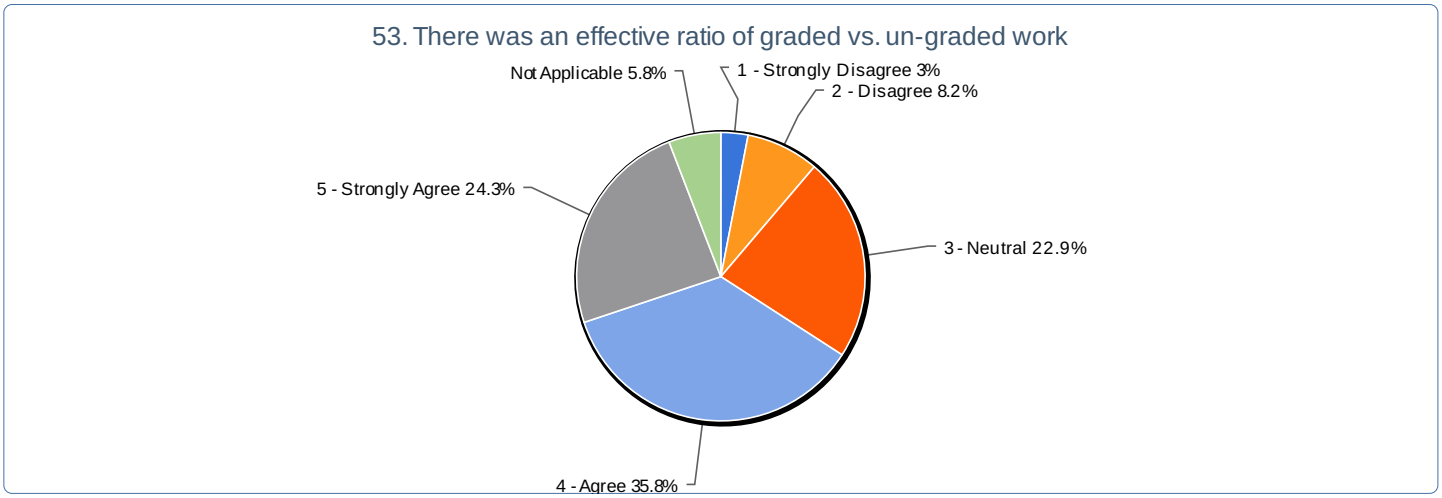
Statistics	
Total Responses	429
Sum	1,830.0
Avg.	4.3
StdDev	0.8
Max	5.0



52. This distance education course met my learning needs

Value	Count	Percent %
1 - Strongly Disagree	8	1.9%
2 - Disagree	15	3.6%
3 - Neutral	37	8.8%
4 - Agree	161	38.1%
5 - Strongly Agree	200	47.3%
Not Applicable	2	0.5%

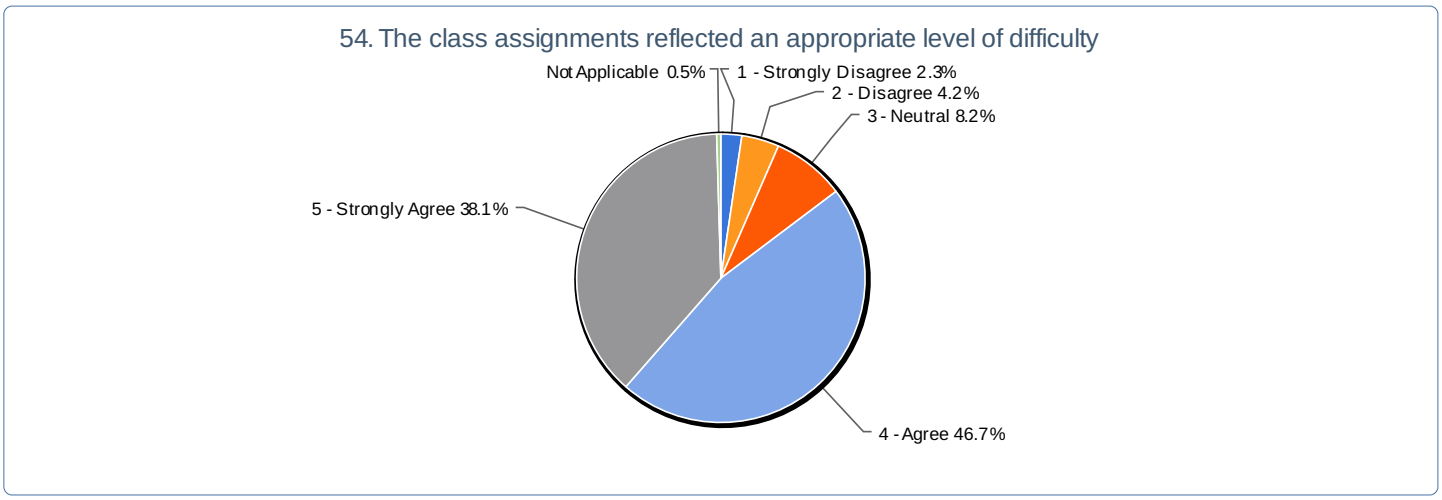
Statistics	
Total Responses	423
Sum	1,793.0
Avg.	4.3
StdDev	0.9
Max	5.0



53. There was an effective ratio of graded vs. un-graded work

Value	Count	Percent %
1 - Strongly Disagree	13	3.0%
2 - Disagree	35	8.2%
3 - Neutral	98	22.9%
4 - Agree	153	35.8%
5 - Strongly Agree	104	24.3%
Not Applicable	25	5.8%

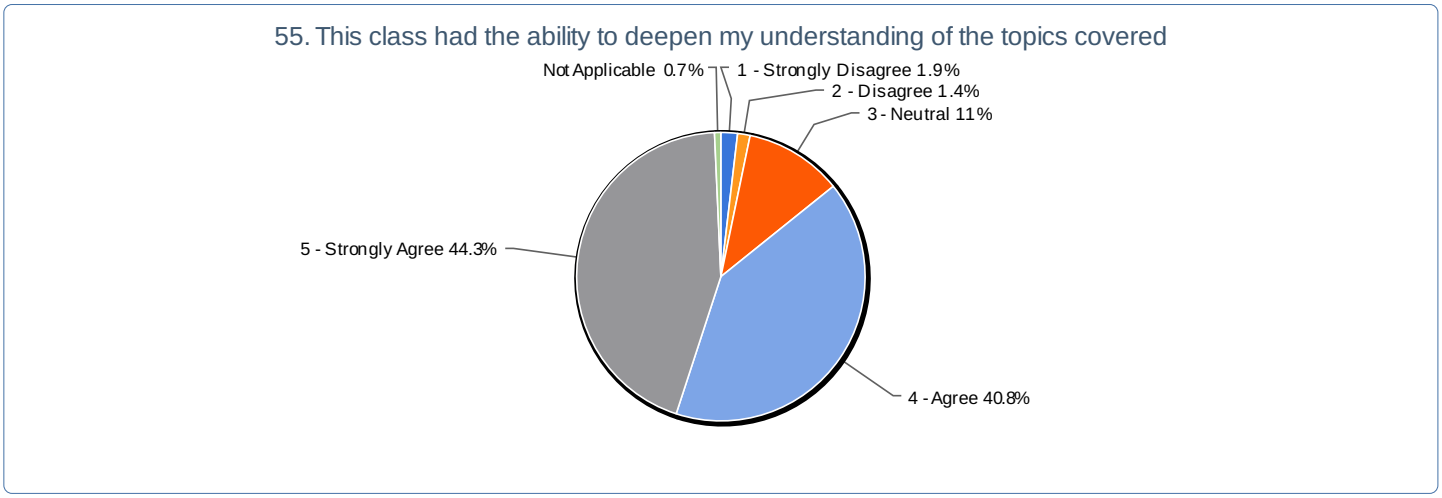
Statistics	
Total Responses	428
Sum	1,509.0
Avg.	3.7
StdDev	1.0
Max	5.0



54. The class assignments reflected an appropriate level of difficulty

Value	Count	Percent %
1 - Strongly Disagree	10	2.3%
2 - Disagree	18	4.2%
3 - Neutral	35	8.2%
4 - Agree	200	46.7%
5 - Strongly Agree	163	38.1%
Not Applicable	2	0.5%

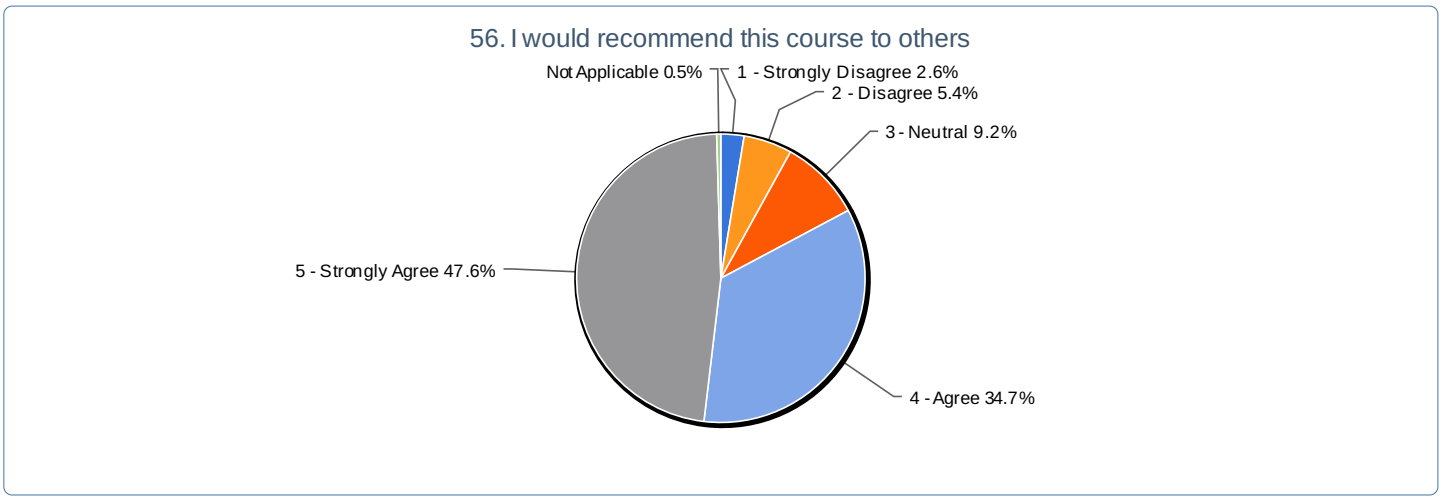
Statistics	
Total Responses	428
Sum	1,766.0
Avg.	4.1
StdDev	0.9
Max	5.0



55. This class had the ability to deepen my understanding of the topics covered

Value	Count	Percent %
1 - Strongly Disagree	8	1.9%
2 - Disagree	6	1.4%
3 - Neutral	47	11.0%
4 - Agree	175	40.8%
5 - Strongly Agree	190	44.3%
Not Applicable	3	0.7%

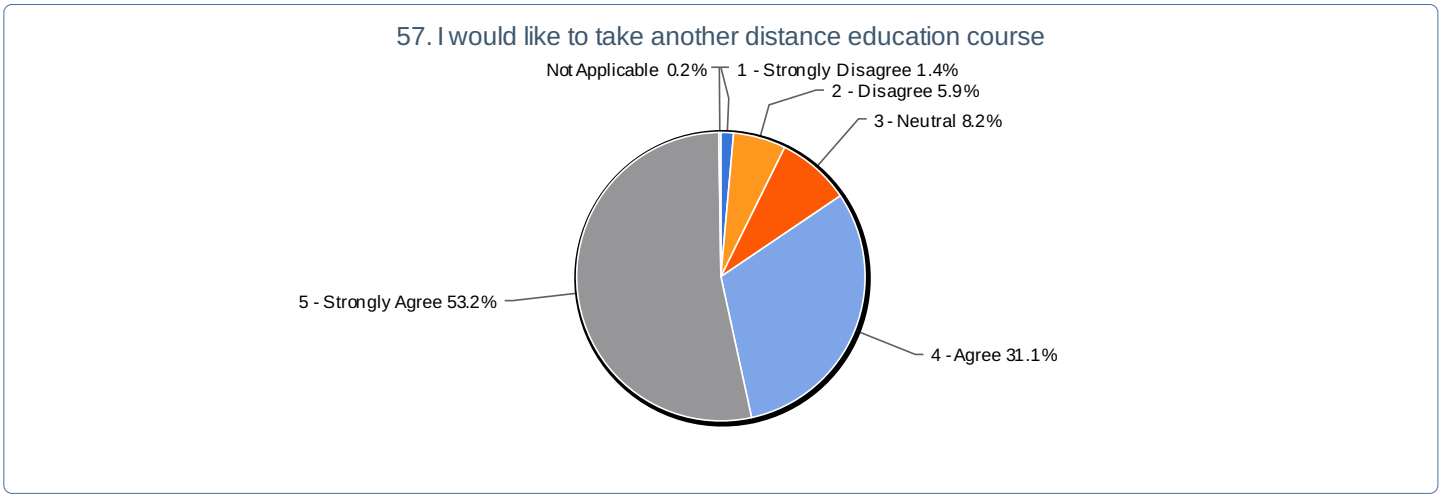
Statistics	
Total Responses	429
Sum	1,811.0
Avg.	4.3
StdDev	0.8
Max	5.0



56. I would recommend this course to others

Value	Count	Percent %
1 - Strongly Disagree	11	2.6%
2 - Disagree	23	5.4%
3 - Neutral	39	9.2%
4 - Agree	147	34.7%
5 - Strongly Agree	202	47.6%
Not Applicable	2	0.5%

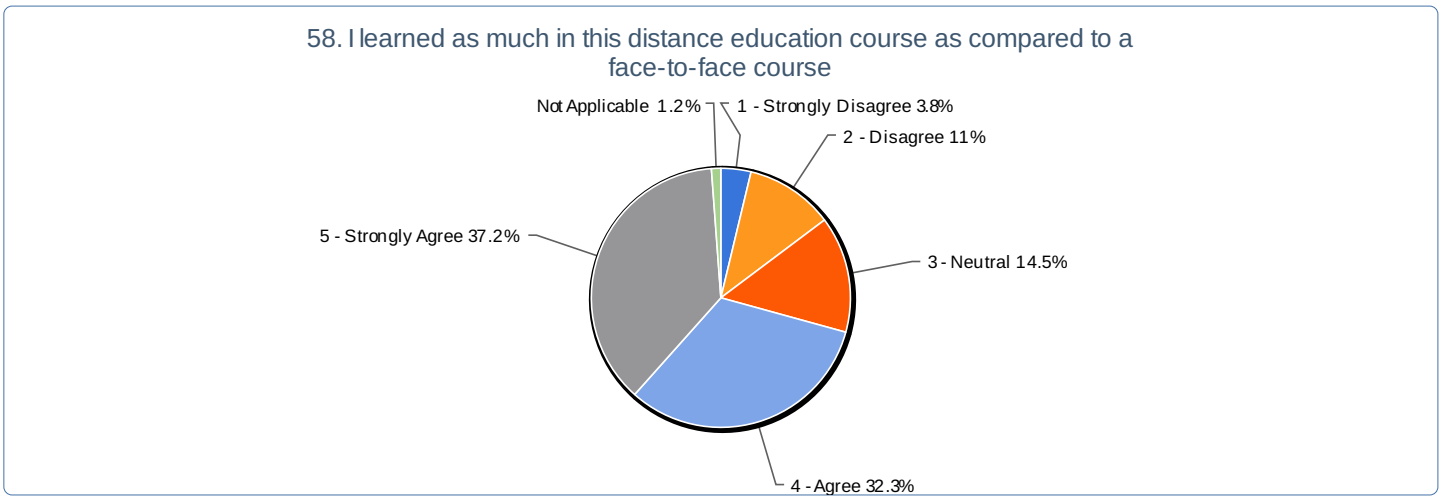
Statistics	
Total Responses	424
Sum	1,772.0
Avg.	4.2
StdDev	1.0
Max	5.0



57. I would like to take another distance education course

Value	Count	Percent %
1 - Strongly Disagree	6	1.4%
2 - Disagree	25	5.9%
3 - Neutral	35	8.2%
4 - Agree	132	31.1%
5 - Strongly Agree	226	53.2%
Not Applicable	1	0.2%

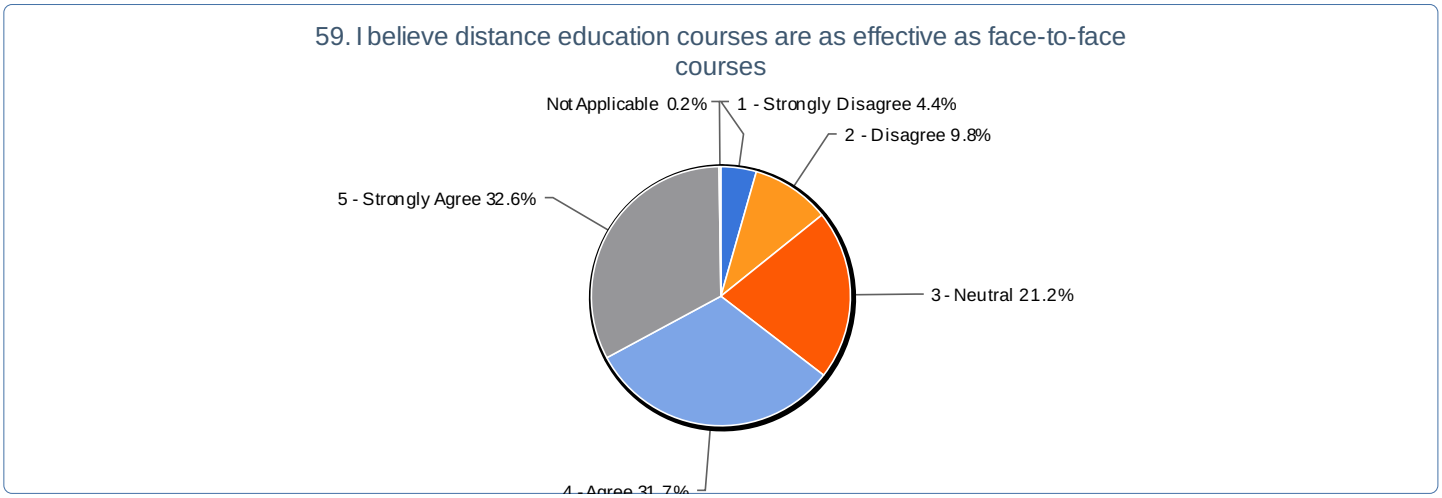
Statistics	
Total Responses	425
Sum	1,819.0
Avg.	4.3
StdDev	0.9
Max	5.0



58. I learned as much in this distance education course as compared to a face-to-face course

Value	Count	Percent %
1 - Strongly Disagree	16	3.8%
2 - Disagree	47	11.0%
3 - Neutral	62	14.5%
4 - Agree	138	32.3%
5 - Strongly Agree	159	37.2%
Not Applicable	5	1.2%

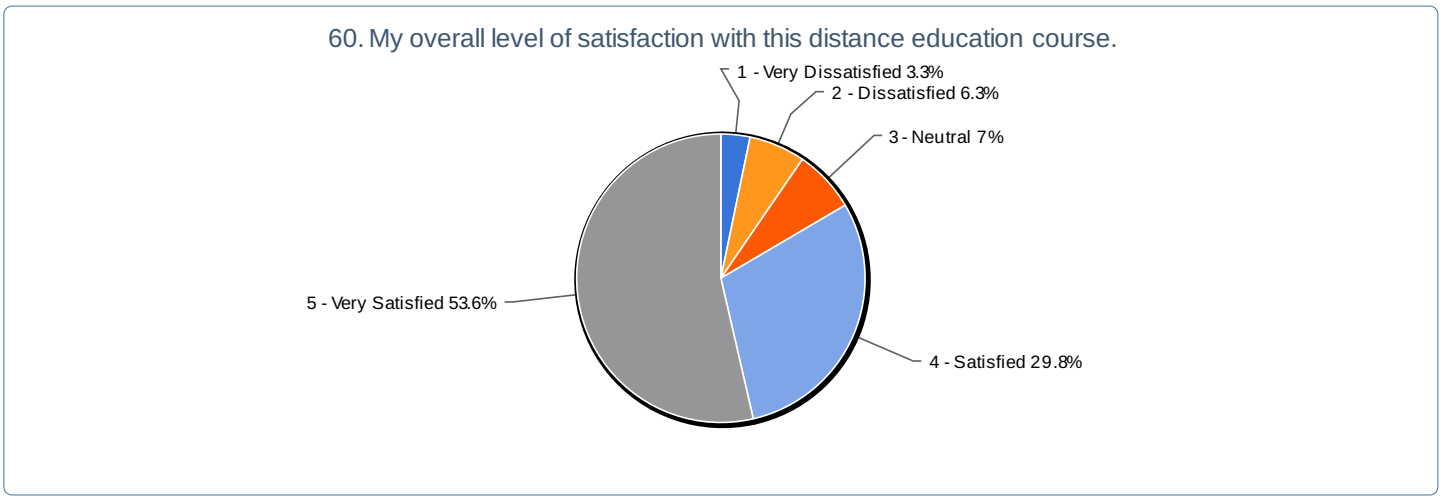
Statistics	
Total Responses	427
Sum	1,643.0
Avg.	3.9
StdDev	1.1
Max	5.0



59. I believe distance education courses are as effective as face-to-face courses

Value	Count	Percent %
1 - Strongly Disagree	19	4.4%
2 - Disagree	42	9.8%
3 - Neutral	91	21.2%
4 - Agree	136	31.7%
5 - Strongly Agree	140	32.6%
Not Applicable	1	0.2%

Statistics	
Total Responses	429
Sum	1,620.0
Avg.	3.8
StdDev	1.1
Max	5.0



60. My overall level of satisfaction with this distance education course.

Value	Count	Percent %
1 - Very Dissatisfied	14	3.3%
2 - Dissatisfied	27	6.3%
3 - Neutral	30	7.0%
4 - Satisfied	128	29.8%
5 - Very Satisfied	230	53.6%
Not Applicable	0	0.0%

Statistics	
Total Responses	429
Sum	1,820.0
Avg.	4.2
StdDev	1.0
Max	5.0